

**Information Governance**

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19 December 2023

**Our reference: FOI DA5089**

I am responding to your request for information received 30 November 2023. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Information Rights Coordinator

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Tel: 0303 123 1113  
Web: [www.ico.org.uk](http://www.ico.org.uk)

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**Interim Chief Executive Officer:** Lorraine Sunduza  
**Chair:** Eileen Taylor

**Request:**

**Question 1: Does your Trust offer diabetes services/support for Type 2 diabetes patients with obesity?**

Answer: Yes.

**Question 1a: If yes, please confirm the name and type of each service**

Answer: The Trust has reviewed question 1a of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:

*(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.*

The information requested is accessible here:

<https://www.elft.nhs.uk/services/newham-community-adult-diabetes-service>

**Question 1b: What healthcare professionals are delivering this service and how many (FTE)?**

Answer: Please see table below

Position	Headcount	FTE
Diabetes Team Leader Band 8a	1	1.0
Nurse Band 7	5	5.0
Nurse Band 6	4	3.2
Peer Support Worker (Diabetes) Band 3	1	0.4

**Question 1c: If not, which organisation commissions these services for your population?**

Answer: Not applicable.

**Question 1d: Please list the relevant services provided to your population.**

Answer: The Trust has reviewed question 1d of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:

*(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.*

The information requested is accessible here:

<https://www.elft.nhs.uk/services/newham-community-adult-diabetes-service>

**Question 1e: How many places were commissioned for each service for FY 2023/34?**

Answer: One place was commissioned for Newham.

**Question 1f: How many referrals have been received so far for each service in FY 2023/24?**



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Answer: Please see table below:

Service	Number of referrals in 2023/24
Single Point of Access	104
Adult	1,203
Bengali Language Education	192
Conversation Map 1&2	897
Conversation Map 4	200
Housebound	53
One to One Education	145
Pre-Diabetes Education	128
Urdu Language Education	49

**Question 1g: How many patients are currently waiting for their first appointment for each of these services?**

Answer: Please see table below:

Service	Number of patients currently on waiting list
Adult	227
Bengali Language Education	13
Conversation Map 1&2	128
Conversation Map 4	24
Housebound	8
One to One Education	26
Pre-Diabetes Education	11
Urdu Language Education	7

**Question 1h: Which funding pot(s) is used to deliver these services?**

Answer: Block Contract with North-East London Integrated Care Board.

**Question 1i: What was the value of the budget for each service in FY 23/24?**

Answer: £521k (Excluding consultant recharge and training).

**Question 1j: Do you anticipate expanding, maintaining, or decreasing the current service provision in the next financial year?**

Answer: ICS is leading on long term conditions (LTC) pathways including diabetes as part of the long term NHS plan.

**Question 1k: Are there currently staffing vacancies in these services, if so please provide the title, grade and FTE for each vacancy.**

Answer: Please see table below:

Service	Role	FTE
Diabetic Service	Nurse - band 6	0.2
Diabetic Service	Peer Support Worker - band 3	0.4
MH Diabetic Service	Nurse - band 7	0.8

**Question 1l: Who is the senior person in the Trust who is responsible for commissioning this service?**



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Answer: Dr Mohit Venkataram, Executive Director of Commercial Development.

**Question 1m: Who is the senior person in the Trust who is responsible for the delivery of this service?**

Answer: Anna Bjorkstrand - Service Director  
Gavin Shields - Lead Nurse

**Question 1n: If this service is outsourced, who is your provider, and what is the duration and end date of their contract?**

Answer: Not applicable.

**Question 2: Does your Trust offer Diabetes Structured Education service?**

Answer: The Trust provides a structured education service within the diabetes service. The information is part of the activity recorded within the questions above and is not recorded separately.

**Question 2a: If yes, please confirm the name and type of each service**

Answer: The Trust has reviewed question 2a of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:  
*(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.*

The information requested is accessible here:

<https://www.elft.nhs.uk/services/newham-community-adult-diabetes-service>

**Question 2b: What healthcare professionals are delivering this service and how many (FTE)?**

Answer: Please see table below:

Position	Headcount	FTE
Diabetes Team Leader Band 8a	1	1.0
Nurse Band 7	5	5.0
Nurse Band 6	4	3.2
Peer Support Worker (Diabetes) Band 3	1	0.4

**Question 2c: If not, which organisation commissions these services for your population?**

Answer: Not applicable.

**Question 2d: Please list the relevant services provided to your population.**

Answer: The Trust has reviewed question 2d of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:  
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The information requested is accessible here:

<https://www.elft.nhs.uk/services/newham-community-adult-diabetes-service>

**Question 2e: How many places were commissioned for each service for FY 2023/34?**

Answer: One place was commissioned for Newham.

**Question 2f: How many referrals have been received so far for each service in FY 2023/24?**

Answer: Please see table below:

Service	Number of referrals in 2023/24
Single Point of Access	104
Adult	1,203
Bengali Language Education	192
Conversation Map 1&2	897
Conversation Map 4	200
Housebound	53
One to One Education	145
Pre-Diabetes Education	128
Urdu Language Education	49

**Question 2g: How many patients are currently waiting for their first appointment for each of these service(s)?**

Answer: Please see table below:

Service	Number of patients currently on waiting list
Adult	227
Bengali Language Education	13
Conversation Map 1&2	128
Conversation Map 4	24
Housebound	8
One to One Education	26
Pre-Diabetes Education	11
Urdu Language Education	7

**Question 2h: Which funding pot(s) is used to deliver the service(s)?**

Answer: Block Contract with North-East London Integrated Care Board.

**Question 2i: What was the value of the budget for each service in FY 23/24?**

Answer: £521k (Excluding consultant recharge and training).

**Question 2j: Do you anticipate expanding, maintaining or decreasing the current service provision in the next financial year?**

Answer: ICS is leading on long term conditions (LTC) pathways including diabetes as part of the long-term NHS plan.

**Question 2k: Are there currently staffing vacancies in these services, if so please provide the title, grade and FTE for each vacancy.**



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Answer: No current vacancies in the Trust.

**Question 2l: Who is the senior person in the Trust who is responsible for commissioning this service?**

Answer: Dr Mohit Venkataram, Executive Director of Commercial Development.

**Question 2m: Who is the senior person in the Trust who is responsible for the delivery of this service?**

Answer: Anna Bjorkstrand - Service Director  
Gavin Shields - Lead Nurse

**Question 2n: If this service is outsourced, who is your provider, and what is the duration and end date of their contract?**

Answer: Not applicable.



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