

Information Governance

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12 December 2023

Our reference: FOI DA5101

I am responding to your request for information received 7 December 2023. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Information Rights Coordinator

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention



We promise to work together creatively to: learn 'what matters' to everyone, achieve a better quality of life and continuously improve our services.
We care . We respect . We are inclusive

Interim Chief Executive Officer: Lorraine Sunduza
Chair: Eileen Taylor

Request: I would like to request the following information via the Freedom of Information Act.

Please note that the reference to staff in the questions below should be taken to mean any staff (full and or part time) employed by the Trust to work in inpatient and or outpatient maternity, antenatal, prenatal, maternity and midwifery services.

Question 1: Since 7 December 2022 has the Trust issued newly recruited staff with advice and guidance about what language to use in their verbal and written communications with colleagues and or patients/clients/service users and or the relatives of patients/clients/service users and or other members of the public.

Answer: The Trust has reviewed question 1 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

*Any person making a request for information to a public authority is entitled—
(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and
(b) if that is the case, to have that information communicated to them.*

East London NHS Foundation Trust is primarily a Mental Health and Community Health Trust and as such does not provide maternity or midwifery services as described in this request. We are therefore unable to provide a response.

Question 2: Since 7 December 2022 has the Trust issued existing staff with advice and guidance about what language to use in their verbal and written communications with colleagues and or patients/clients/service users and or the relatives of patients/clients/service users and or other members of the public. This advice may be issued by the Trust in a bid to tackle discrimination and or in a bid to improve equality and or inclusion and or diversity.

Answer: The Trust has reviewed question 2 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

*Any person making a request for information to a public authority is entitled—
(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and
(b) if that is the case, to have that information communicated to them.*

East London NHS Foundation Trust is primarily a Mental Health and Community Health Trust and as such does not provide maternity or midwifery services as described in this request. We are therefore unable to provide a response.

Question 3: Irrespective of whether guidance was issued to new or existing staff (as described above) are staff currently working in accordance with written advice and guidance about what language to use in their verbal and written communications with colleagues and or patients/clients/service users and or the relatives of patients/clients/service users and or other members of the public.



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Answer: The Trust has reviewed question 3 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

*Any person making a request for information to a public authority is entitled—
(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and
(b) if that is the case, to have that information communicated to them.*

East London NHS Foundation Trust is primarily a Mental Health and Community Health Trust and as such does not provide maternity or midwifery services as described in this request. We are therefore unable to provide a response.



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