

Face to Face Spoken Interpreting - Could you please provide a breakdown of spoken languages by number of times requested for Face to Face Spoken Interpreting for each of the last two financial years (21/22, 22/23)?

Language	2021/22	2022/23
Bengali/Sylheti	3174	4563
Turkish	972	1466
Urdu	623	1195
Bengali Dhaka	562	1023
Arabic	549	826
Romanian	439	633
Polish	462	467
Spanish	362	565
Portuguese	330	573
Somali	264	367
Farsi	210	414
Tamil	224	334
Punjabi	212	281
Russian	192	215
Gujarati	178	228
Bulgarian	142	263
Albanian	127	235
Vietnamese	136	201
Lithuanian	132	205
Italian	135	168
French	135	120
Mandarin	108	145
Pashto	110	130
Kurdish Sorani	75	106
Tigrinya	26	136
Cantonese	53	82
Hindi	47	81
Flemish	46	79
Hungarian	57	61
Dari	65	52
Twi	20	70
Malayalam	30	58
Wolof	68	10
Amharic	25	44
Greek	15	19
Ukrainian	16	28
Brava	26	12
Chinese (Mandarin)	14	22
Chinese (Cantonese)	10	25
Serbian	13	18
Thai	18	9
Tagalog	9	18
Hebrew	11	17
Sudanese	0	26
Swahili	11	13
Latvian	11	11
Czech	1	19
Yiddish	7	7
German	8	5
Flemish	0	12
Slovak	11	1
Entrian	1	10
Burmese	0	10
Georgian	2	8
Croatian	7	3
Kurdish Kurmanji	5	3
Korean	0	7
Kurdish	6	0
Belgian (Flemish)	0	6
Kurdish Badini	2	4
Oromo	4	2
Sinhalese	3	2
Bosnian	4	1
Creole Mauritian	1	3
Montolian	1	3
Nubiese	4	0
Creole French	1	2
Patots (Mauritius)	2	1
Yoruba	0	3
Coltalan	2	1
Belgian (Dutch)	0	3
Romany	2	0
Mandinka	0	2
Ewe	2	0
Belgian	0	2
Japanese	1	1
Malta	2	1
Maltese	2	0
Ashanti	0	1
Estonian	0	1
Nepalese	1	0
Shona	0	1
Welsh	1	0
Ilocano	1	0
Dutch	1	0
Armenian	0	1
Akan	0	1
Maccedonian	1	0
Rroma-Gypsy	0	1
Telugu	0	1
Pidgin	1	0
Creole Mauritian	0	0
Mirpan	0	0
Kinyarwanda	1	0
Kosovan	0	1
Swedish	0	1

Telephone Spoken Interpreting - Could you please provide a breakdown of Telephone Spoken Interpreting minutes by language for each of the last two financial years (21/22, 22/23)?

Language	2021/22	2022/23
Bengali/Sylheti	95412	98710
Bengali Dhaka	8282	5383
Urdu	37795	31900
Farsi	28430	29965
Romanian	29208	23294
Arabic	26828	22810
Polish	26476	22499
Spanish	23632	21497
Portuguese	22115	21567
Turkish	19013	16030
Tamil	21445	12759
Albanian	14240	12038
Punjabi	13296	9118
Lithuanian	13402	8898
Gujarati	11922	9130
Bulgarian	10985	9895
Somali	8190	5744
Pashto	5079	7517
Kurdish Sorani	5608	5871
Hindi	7023	4268
Bulgarian	4438	6808
Mandarin	5493	5267
Italian	6879	3370
Vietnamese	5168	3795
French	4785	2521
Dari	3884	3511
Cantonese	4593	2121
Ukrainian	3045	2963
Tigrinya	1036	4098
Malayalam	1819	2554
Twi	704	616
Lingala	1799	1298
Amharic	865	2003
Ukrainian	694	1800
Chinese (Mandarin)	640	1609
Twi	742	1348
Czech	832	1179
Swahili	381	1225
Vietious	830	737
Greek	1156	392
Chinese (Cantonese)	1000	497
Tagalog	572	849
Serbian	879	473
Wolof	723	337
German	620	305
Georgian	156	716
Croatian	270	383
Latvian	305	458
Yoruba	665	93
Russian	661	49
Slovak	227	403
Japanese	464	74
Sinhalese	302	215
Georgian	640	1609
Oromo	376	99
Ashanti	263	161
Korean	0	358
Hebrew	301	57
Burmese	229	120
Bosnian	110	183
Kurdish Kurmanji	111	164
Telugu	275	0
Luganda	270	0
Sudanese	0	199
Kinyarwanda	190	0
Mongolian	77	96
Eritrean	150	0
Maltese	136	0
Creole French	0	120
Lebanese	0	120
Dutch	110	4
Konkani	0	109
Akan	0	84
N/A	88	0
Indonesian	75	11
Mandinka	81	0
Kosovan	20	45
Nepalese	60	0
Yiddish	60	0
Chinese	0	51
Estonian	48	0
Kurdish Badini	0	30
Armenian	17	0
Krio	13	0
Libek	0	6
Malay	0	0
(blank)	0	0
Balun	0	0
Finnish	0	0
Pidgin	0	0
Creole Mauritian	0	0
Mirpan	0	0
English	0	0
Bilen	0	0
Ilocano	0	0
Hanga	0	0
Cambodian	0	0

Video Spoken Interpreting - Could you please provide a breakdown of Video Spoken Interpreting minutes by language for each of the last two financial years (21/22, 22/23)?

Language	2021/22	2022/23
Bengali/Sylheti	45922	20368
Urdu	17862	8515
Bengali Dhaka	14681	9554
Arabic	10491	10852
Farsi	9742	6723
Romanian	9971	6768
Turkish	7459	5981
Spanish	6306	5037
Tamil	8045	4807
Polish	7409	5052
Portuguese	7791	4495
Mandarin	8541	1349
Albanian	4357	2101
Russian	2580	3419
Lithuanian	2653	3031
Gujarati	3450	2116
Pashto	3553	1955
Somali	3080	2324
Vietnamese	3340	1650
Punjabi	3969	892
Dari	2551	1545
Bulgarian	1669	2344
French	1938	1656
Kurdish Sorani	2211	1210
Italian	2276	932
Hindi	2529	587
Hungarian	1874	1162
Tigrinya	1203	1446
Wolof	1906	246
Cantonese	1279	560
Ukrainian	148	964
Swahili	990	75
Twi	501	517
Amharic	386	488
Malayalam	426	411
Georgian	0	787
German	694	60
Lingala	422	314
Thai	368	161
Latvian	180	168
Czech	60	281
Mongolian	90	242
Indonesian	332	0
Hebrew	223	60
Luganda	270	383
Latvian	206	61
Burmese	146	78
Yoruba	208	0
Chinese (Cantonese)	165	30
Croatian	120	60
Greek	61	53
Sudanese	0	129
Chinese (Mandarin)	0	122
Japanese	77	40
Korean	109	0
Oromo	0	30
Eritrean	35	44
Kurdish Kurmanji	30	30
Kurdish Badini	0	60
Brava	0	60
Bosnian	0	60
Mandinka	58	0
Mirpan	0	40
Sinhalese	30	0
Dutch	0	20
Akan	0	0
Bambara	0	0
Madolan	0	0
Soninke	0	0
Malay	0	0
Tetum	0	0
Kosovan	0	0
Pidgin	0	0
Belgian	0	0
Deaf Blind Manual	0	0
Telugu	0	0

Translation Services (Written) - Could you please provide a breakdown of Number of words translated by languages for each of the last 2 financial years (21/22, 22/23)?

Language	2021/22	2022/23
Casten	0	0
(blank)	0	0
Proof Reading	300	0
Transcription	300	0
Survey	0	5800
Polish	0	1900
Portuguese	0	200
Punjabi	0	1200
Romanian	0	2000
Urdu	0	500
Translation	25272	373163
Albanian	1500	1900
Arabic	6200	13300
Bengali Dhaka	36577	69340
Bengali/Sylheti	12300	15880
Bosnian	8300	0
Braille	100	0
Bulgarian	3600	7200
Cantonese	100	400
Croatian	0	500
Czech	0	1200
Dari	0	8700
Farsi	7900	10000
Flemish	800	0
French	2500	500
Georgian	0	700
German	1800	0
Greek	0	4100
Gujarati	1400	9700
Hakka	0	1300
Hebrew	0	6700
Hindi	100	1900
Hungarian	200	100
Italian	8900	16900
Japanese	1500	0
Kurdish Sorani	2600	1100
Latvian	1800	3700
Lithuanian	3100	4600
Mandarin	1100	4500
Pashto	4900	5300
Polish	24100	45380
Portuguese	8000	14100
Punjabi	5400	4960
Romanian	16300	25600
Russian	2700	6200
Serbian	1000	900
Slovak	0	100
Somali	5350	10300
Spanish	15300	16503
Swahili	400	500
Swedish	10000	1700
Tamil	9500	4110
Thai	0	3100
Tigrinya	900	600
Turkish	9100	15600
Twi	2100	1100
Ukrainian	0	1700
Urdu	11400	28290
Vietnamese	2400	300
Yiddish	0	600

Face to Face Non-Spoken Interpreting - For Face-to-Face Non-Spoken Interpreting (i.e. BSL, Deafblind, Lipspeaker) could you please provide a breakdown of non-spoken languages (i.e. BSL, Deafblind, Lipspeaker) by number of times requested for each of the last 2 financial years (21/22, 22/23)?

British Sign Language	2021/22	2022/23
British Sign Language	359	493
Deaf Blind Manual	0	1
Deaf Relay	7	8
Hands On	0	11

Video Non-Spoken Interpreting - Could you please provide a breakdown of Video Non-Spoken Interpreting (i.e. BSL, Deafblind, Lipspeaker) by number of times requested for each of the last two financial years (21/22, 22/23)?

Language	2021/22	2022/23
British Sign Language	152	109
Deaf Blind Manual	1	0
Deaf Relay	5	4