

Information Governance

Robert Dolan House
9 Alie Street
London
E1 8DE

Email elft.foi@nhs.net

Website: <https://www.elft.nhs.uk>

26 January 2024

Our reference: FOI DA5119

I am responding to your request for information received 19 December 2023. I am sorry for the delay in responding to your request. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Information Rights Coordinator

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention



We promise to work together creatively to: learn
'what matters' to everyone, achieve a better quality
of life and continuously improve our services.
We care . We respect . We are inclusive

Interim Chief Executive Officer: Lorraine Sunduza
Chair: Eileen Taylor

Request: Under the provision of the Freedom of Information Act 2000 please can you answer the following questions relating to the staffing system(s) you currently use as of December 2023.

Question 1: E-Rostering

For each of the staff group categories: <ul style="list-style-type: none">• Medical and Dental• Nursing and HCAs• AHPs and HSS
Does your Trust use an E-Rostering provider? (Yes/No - if No, have you previously tried to implementation an e-rostering provider? Please name the provider).
What is the name of your E-Rostering provider?
When does the contract for the software you currently use for E-Rostering expire? (dd/mm/yyyy)
How many licenses is your contract for?
What is the cost per annum for the provider?

Question 2: Bank

For each of the staff group categories: <ul style="list-style-type: none">• Medical and Dental• Nursing and HCAs• AHPs and HSS
Do you have a Digital staff bank provider?
What is the name of your Digital staff bank provider?
What is the contract expiry date for the provider you currently use for your Digital staff bank? (dd/mm/yyyy)
What is the cost per annum for the provider?

Question 3: Agency Management Software/Agency Tech

For each of the staff group categories: <ul style="list-style-type: none">• Medical and Dental• Nursing and HCAs• AHPs and HSS
Do you use a Agency Tech provider? (Yes/No/Not Applicable)
What is the name of your VMS Provider?
What is the contract expiry date for the provider you currently use? (dd/mm/yyyy)
What is the cost per annum for the provider?

Answer – Please see Appendix 1 attached.



We promise to work together creatively to: learn 'what matters' to everyone, achieve a better quality of life and continuously improve our services.
We care . We respect . We are inclusive

Interim Chief Executive Officer: Lorraine Sunduza
Chair: Eileen Taylor