

Information Governance

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11 January 2024

Our reference: FOI DA5134

I am responding to your request for information received 4 January 2024. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Information Rights Coordinator

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliff House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

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We promise to work together creatively to: learn
'what matters' to everyone, achieve a better quality
of life and continuously improve our services.
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Interim Chief Executive Officer: Lorraine Sunduza
Chair: Eileen Taylor

Request:

Question 1: Do you have a dedicated Informatics and Communications Technology (ICT) test team?

Answer: No.

Question 2: Do you outsource project testing?

Answer: The Trust's internal resources work with strategic partners and systems vendors on testing.

Question 3: Do you outsource Business as Usual (BAU) testing?

Answer: The Trust's internal resources work with strategic partners and systems vendors on testing.

Question 4: Do you test core functions (not just key applications) before releasing your regular Operating System patches and updates to the ICT estate?

Answer: The Trust does not currently have a dedicated test network for patches or upgrades to the estate.

Suppliers have an early patch release programme, if a patch is non-compliant, we are informed by the system provider not to update until resolved.

Question 5: Do you test your new End User Devices and peripherals before deploying to the ICT estate?

Answer: Yes.

Question 6: Would you consider using an independent Testing as a Service (TaaS) option? If not, please explain why.

Answer: Not applicable.



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