

**Information Governance**

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10 January 2024

**Our reference: FOI DA5135**

I am responding to your request for information received 4 January 2024. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Information Rights Coordinator

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Tel: 0303 123 1113  
Web: [www.ico.org.uk](http://www.ico.org.uk)

**Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention**



We promise to work together creatively to: learn 'what matters' to everyone, achieve a better quality of life and continuously improve our services.  
**We care . We respect . We are inclusive**

**Interim Chief Executive Officer:** Lorraine Sunduza  
**Chair:** Eileen Taylor

**Request:**

**Question 1: Are the following entitled to free parking at your hospital(s) car parks - indicate Y or N**

- **disabled people**
- **frequent outpatient attenders**
- **parents of sick children staying overnight**
- **staff working night shifts**

**Answer:** The Trust has reviewed question 1 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

*Any person making a request for information to a public authority is entitled—  
(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and  
(b) if that is the case, to have that information communicated to them.*

East London NHS Foundation Trust is primarily a Mental Health and Community Health Trust and as such does not provide services for sick children nor does the Trust have an outpatient's department as described in this request.

The Trust does not charge staff for the use of its car parks.

**Question 2: Are the following entitled to free parking at your hospital(s) car parks- indicate Y or N**

- **visitors with relatives who are gravely ill.**
- **visitors to relatives who have an extended stay in hospital.**
- **carers of people in the above groups.**

**Answer:** Yes.

**Question 3: Are the following entitled to reduced charge parking at your Trust hospital(s) car parks - indicate Y or N**

- **disabled people**
- **frequent outpatient attenders**
- **parents of sick children staying overnight**
- **staff working night shifts**

**Answer:** The Trust has reviewed question 3 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

*Any person making a request for information to a public authority is entitled—  
(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and  
(b) if that is the case, to have that information communicated to them.*

East London NHS Foundation Trust is primarily a Mental Health and Community Health Trust and as such does not provide services for sick children nor does the Trust have an outpatient's department as described in this request.

The Trust does not charge staff for the use of its carparks.



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**Question 4: Are the following are entitled to reduced charge parking at your Trust hospital(s) car parks - indicate Y or N**

- visitors with relatives who are gravely ill
- visitors to relatives who have an extended stay in hospital
- carers of people in the above groups

Answer: The Trust has reviewed question 4 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:

*(1)Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.*

The information requested is accessible here: Question 5

[https://www.elft.nhs.uk/sites/default/files/2023-01/anon\\_response\\_-\\_foi\\_da4493.pdf](https://www.elft.nhs.uk/sites/default/files/2023-01/anon_response_-_foi_da4493.pdf)

**Question 5: What is the reduced charge for parking at your hospital(s) for those groups who qualify? Please list.**

Answer: Not applicable.

**Question 6: Are any of the groups above required to pay in advance and then claim them money back for free parking or reduced charge parking at your hospital(s)? Please list.**

Answer: Not applicable.

**Question 7: Who manages your hospital(s) car parks?**

Answer: The Trust has reviewed question 7 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:

*(1)Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.*

The information requested is accessible here: Question 1

[https://www.elft.nhs.uk/sites/default/files/2023-01/anon\\_response\\_-\\_foi\\_da4493.pdf](https://www.elft.nhs.uk/sites/default/files/2023-01/anon_response_-_foi_da4493.pdf)

**Question 8: How many parking charge notices have been issued at the Trust hospital (s) car parks for breaches of parking rules during the past 12 months (or the most recent figures available for a 12 month period)?**

Answer: The Trust has reviewed question 8 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:

*(1)Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.*

The information requested is accessible here: Question 8

[https://www.elft.nhs.uk/sites/default/files/2023-01/anon\\_response\\_-\\_foi\\_da4493.pdf](https://www.elft.nhs.uk/sites/default/files/2023-01/anon_response_-_foi_da4493.pdf)



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**Question 9: How many appeals have been lodged against the parking charge notices during the past 12 months (or the most recent figures available for a 12 month period)**

Answer: Not applicable.

**Question 10: How many appeals saw a successful outcome for the claimant during the past 12 months (or the most recent figures available for a 12 month period)?**

Answer: Not applicable.



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