

Information Governance

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28 February 2024

Our reference: FOI DA5182

I am responding to your requests for information received 29 January 2024 and 30 January which have been amalgamated in this response. I am sorry for the delay in responding to your request. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Information Rights Coordinator

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention



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Interim Chief Executive Officer: Lorraine Sunduza
Chair: Eileen Taylor

Request:

Cognitive Impairment and/or Memory Clinic and/or Dementia Service

Question 1: Please can you confirm the Trust operates a Cognitive Impairment and/or Memory Clinic and/or Dementia Service?

Answer: Yes. The Trust has Memory clinics and Dementia clinics.

Question 2: Please provide a Service Specification, and/or service description and/or other documents that describe this service (whether standalone or integrated in a broader Service Specification)

Answer: The Trust has reviewed question 2 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:

(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.

The information requested is accessible here:

City and Hackney dementia service:

<https://www.elft.nhs.uk/services/city-hackney-dementia-service>

Newham diagnostic memory clinic:

<https://www.elft.nhs.uk/services/diagnostic-memory-clinic-newham>

Tower Hamlets diagnostic memory clinic:

<https://www.elft.nhs.uk/services/diagnostic-memory-clinic-tower-hamlets>

Luton Memory Assessment Service:

<https://www.elft.nhs.uk/services/luton-memory-assessment-service-mas>

Bedfordshire Memory Service:

<https://www.elft.nhs.uk/services/bedfordshire-memory-assessment-service-mas>

Question 3: What is the title of the clinician who is clinically responsible for patients seen in this service? What GMC specialist register is this clinician on?

Answer: Please see table below:

| Locality | Title of clinician | Register |
|---|--|--|
| City & Hackney | Old Age Consultant Psychiatrist | Old Age Psychiatry register |
| Newham | Consultant Psychiatrist of the Memory Clinic | General Medical Council |
| Tower Hamlets | Old Age Consultant Psychiatrist | Old Age Psychiatry register |
| Bedfordshire & Luton The Service operates with a multi-disciplinary Team model, patients will be seen by a range of Clinicians depending | Dementia Specialist Nurses | Nursing and Midwifery Council |
| | Advanced Clinical Practitioners- Nurses | Nursing and Midwifery Council |
| | Clinical Psychologists | British Psychological Society |
| | Psychiatric specialist registrar | Royal College of Psychiatrists via GMC |



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| | | |
|------------------------------------|--------------------------|---|
| on their individual need/ risk. | Consultant Psychiatrists | Royal College of Psychiatrists via GMC |
|------------------------------------|--------------------------|---|

Question 4: Does this clinic use the Electronic Referral Service to receive referrals?

Answer: Only the City and Hackney clinic uses the Electronic Referral Service to receive referrals.

Question 5: Please provide any subspecialty pathways or protocols related to this service.

Answer: In City and Hackney, there are inputs from Psychologists and Occupational Therapists. Please see the attached operational protocol, Appendix 1.

In Newham - All referrals accepted for memory assessment are triaged into: Basic/ Nursing assessment, undertaken by the Nurses and the Occupational Therapist. Neuro-Psychology Assessments are undertaken by the Psychologists. Neuro-Psychiatric assessments are undertaken by the Consultant Psychiatrist. Also, in instances where the person referred is presenting with challenging behavior and complex needs, such as safeguarding issues, the person will be opened to CMHTOP where the doctors will undertake cognitive assessment and diagnosis, as part of overall CMHTOP intervention.

Post-diagnostic interventions are also undertaken by CMHTOP that comprises doctors, Psychologists, nurses, occupational therapists, and dementia support staff.

The Administrative staff are responsible for recording, inputting, and providing clinical information, as well as carrying out relevant tasks.

There are also New Deal Partnership staff in the team. This is a voluntary organisation commissioned by the local authority that provide pre and post diagnostic support to people with suspected memory issues in the community, and those that have diagnosis of dementia.

Service users that require pre and post diagnostic social care input and support are referred to the local authority.

In Tower Hamlets, the service retains a Service Level Agreement (SLA) with the local acute trust which includes the provision of a consultant cognitive neurologist who runs combined neurology and old age psychiatry MDT clinics; and also provides clinical consultation for the more rare and complex dementia type presentations.

The service retains strong lines of communication with our local acute trust neuroradiology team; this includes bi-weekly meetings to discuss complex brain imagery results.

The Tower Hamlets service operates in partnership with the Community Mental Health Team for Older People and both services are aligned with one local management team; therefore, the service able to directly transfer patients requiring longer term specialist mental health care and support to the CMHT.

The service offers genetic testing to all eligible patients where a genetic cause of dementia is suspected.



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For Bedfordshire and Luton, we are currently working on the development of the following pathways, as yet we do not have a formal protocol to share as remains in development, Young Onset Dementia and Signposting to Admiral Nurse for post diagnosis carer support.

Headache Clinic

Question 6: Please can you confirm the Trust operates a Headache Clinic?

Answer: The Trust does not have a headache clinic.

Question 7: Please provide a Service Specification, and/or service description and/or other documents that describe this service (whether standalone or integrated in a broader Service Specification)

Answer: Not applicable.

Question 8: What is the title of the clinician who is clinically responsible for patients seen in this service? What GMC specialist register is this clinician on?

Answer: Not applicable.

Question 9: Does this clinic use the Electronic Referral Service to receive referrals?

Answer: Not applicable.

Question 10: Please provide any subspecialty pathways or protocols related to this service

Answer: Not applicable.

Memory Assessment and/or Diagnostic and/or Treatment Service

Question 11: Please can you confirm the Trust operates a Memory Assessment and/or Diagnostic and/or Treatment Service?

Answer: Yes.

Question 12: Please provide a Service Specification, and/or service description and/or other documents that describe this service (whether standalone or integrated in a broader Service Specification)

Answer: The Trust has reviewed question 12 of your request for information under the Freedom of Information Act (FOI) 2000.

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Tower Hamlets diagnostic memory clinic:

<https://www.elft.nhs.uk/services/diagnostic-memory-clinic-tower-hamlets>



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Luton Memory Assessment Service:
<https://www.elft.nhs.uk/services/luton-memory-assessment-service-mas>

Bedfordshire Memory Service:
<https://www.elft.nhs.uk/services/bedfordshire-memory-assessment-service-mas>

Question 13: What is the title of the clinician who is clinically responsible for patients seen in this service? What GMC specialist register is this clinician on?

Answer: Please see table below:

| Locality | Title of clinician | Register |
|---|--|--|
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| Newham | Consultant Psychiatrist of the Memory Clinic | General Medical Council |
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| | Advanced Clinical Practitioners- Nurses | Nursing and Midwifery Council |
| | Clinical Psychologists | British Psychological Society |
| | Psychiatric specialist registrar | Royal College of Psychiatrists via GMC |
| | Consultant Psychiatrists | Royal College of Psychiatrists via GMC |

Question 14: Please provide any subspecialty pathways or protocols related to this service.

Answer: There are inputs from Psychologists and Occupational Therapist. Please see the attached operational protocol for City and Hackney, Appendix 1.

Question 15: Is it possible to refer to this service via the Electronic Referral Service?

Answer: Yes.



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