

Information Governance

Robert Dolan House
9 Alie Street
London
E1 8DE

Email elft.foi@nhs.net

Website: <https://www.elft.nhs.uk>

23 February 2024

Our reference: FOI DA5203

I am responding to your request for information received 8 February 2024. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Information Rights Coordinator

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention



We promise to work together creatively to: learn 'what matters' to everyone, achieve a better quality of life and continuously improve our services.
We care . We respect . We are inclusive

Interim Chief Executive Officer: Lorraine Sunduza
Chair: Eileen Taylor

Request:

Patient Administration System (used to support patient management, including tracking patients and managing admissions, ward attendances and appointments)

Question 1a: Does the organisation use a Patient Administration System (PAS)? If yes, please provide the supplier's name.

Answer: The Trust has reviewed question 1a of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:
(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.

The information requested on supplier name is accessible here:

Question 1

https://www.elft.nhs.uk/sites/default/files/2024-01/anon_response_-_foi_da5131.pdf

Please note, the EPR systems are the same used for PAS.

Question 1b: What is the contract end date of the PAS supplier?

Answer: The Trust has reviewed question 1b of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:
(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.

The information requested is accessible here:

Question 4

https://www.elft.nhs.uk/sites/default/files/2024-01/anon_response_-_foi_da5131.pdf

Electronic Health Record System (a digital record of patient health information)

Question 2a: Does the organisations use an Electronic Health Record (EHR)? If yes, please provide the supplier's name.

Answer: The Trust has reviewed question 2a of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:
(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.

The information requested is accessible here:

Question 1

https://www.elft.nhs.uk/sites/default/files/2024-01/anon_response_-_foi_da5131.pdf



We promise to work together creatively to: learn 'what matters' to everyone, achieve a better quality of life and continuously improve our services.
We care . We respect . We are inclusive

Interim Chief Executive Officer: Lorraine Sunduza
Chair: Eileen Taylor

Question 2b: What is the contract end date of the EHR supplier?

Answer: The Trust has reviewed question 2b of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:
(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.

The information requested is accessible here:

Question 4

https://www.elft.nhs.uk/sites/default/files/2024-01/anon_response_-_foi_da5131.pdf

Patient Engagement (patient engagement tools refer to systems that enable patients to access personal health information and allows patients to choose to participate in their care)

Question 3a: Does the organisation use a patient engagement tool? If yes, please provide the supplier's name.

Answer: The Trust has reviewed question 3a of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:
(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.

The information requested is accessible here:

Question 8

https://www.elft.nhs.uk/sites/default/files/2023-10/foi_da4892_-_appendix_1.pdf

Question 3b: What is the contract end date of the Patient Engagement supplier?

Answer: July 2024.

Question 4: Task Management Functionality

Please tick below which task management functionality currently used at the organisation.

Answer: Please see table below:

Functionality	Tick if used
Static Task Lists	Not applicable.
Automated Escalation and Allocation of Tasks	Not applicable.



We promise to work together creatively to: learn 'what matters' to everyone, achieve a better quality of life and continuously improve our services.
We care . We respect . We are inclusive

Interim Chief Executive Officer: Lorraine Sunduza
Chair: Eileen Taylor