

**Information Governance**

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29 February 2024

**Our reference: FOI DA5204**

I am responding to your request for information received 8 February 2024. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Information Rights Coordinator

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Tel: 0303 123 1113  
Web: [www.ico.org.uk](http://www.ico.org.uk)

**Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention**



We promise to work together creatively to: learn 'what matters' to everyone, achieve a better quality of life and continuously improve our services.  
**We care . We respect . We are inclusive**

**Interim Chief Executive Officer:** Lorraine Sunduza  
**Chair:** Eileen Taylor

**Request:** I am writing under the Freedom of Information Act 2000 to request information about several systems and services in use at East London NHS Foundation Trust. My inquiries are as follows:

**Clarification on 'N/A' Responses:**

- a) Please enter 'No System Installed' if your trust does not have such system.
- b) Please enter 'No system needed' if your trust does not have a department or service which requires such a system.

**Clarification on Contract expiry date:**

- a) If the contract is expiring in the next 6 months, please state if the trust plans to renew, re-procure or take any other action?
- b) If the contact is on a rolling basis, Please enter 'Rolling'.
- c) Additionally, could you please fill in the missing product names and revised contract expiry dates?

**Answer:** Please see table below:

<b>Technologies</b>	<b>Supplier</b>	<b>Software/system</b>	<b>Contract expiry date</b>	<b>Revised expiry date</b>
Electronic patient record	Egton Medical Information Systems LTD	EMIS	February 2024	November 2025
Electronic patient record	Mayden	laptus	31 February 2026	Rolling
Electronic patient record	ILLY Systems Ltd	Carepath	31 August 2025	31 August 2025
Electronic patient record	TPP	SystemOne	31 March 2024	31 March 2025
Electronic patient record	System C	CareFlow	01 March 2023	29 February 2026
Patient administration system	Egton Medical Information Systems LTD	EMIS	February 2024	November 2025
Patient administration system	Mayden	laptus	31 February 2026	Rolling
Patient administration system	ILLY Systems Ltd	Carepath	31 August 2025	31 August 2025
Patient administration system	TPP	SystemOne	31 March 2024	31 March 2025
Patient administration system	System C	CareFlow	January 2023	29 February 2026
Electronic prescribing and medicines administration	System C	CareFlow	January 2023	29 February 2026
Electronic document management system	Microsoft	No System Installed	N/A	N/A
Bed management system	Servlec.	RIO	July 2024	July 2024



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Clinical decision support system	Pando	Pando - own system	March 2024	March 2024
Hospital pharmacy system	System C	EPMA	01 March 2023	29 February 2026
Population health management system	'No System Installed'	'No System Installed'	N/A	N/A
Hospital discharge system	'No System Installed'	'No System Installed'	N/A	N/A
Theatre scheduling system	'No System Installed'	'No System Installed'	N/A	N/A
Clinical communications system	Barts Health / Cerner Millenium	'No System Installed'	N/A	N/A
Remote consultation system provider (e.g. video and online consultations)	DOCCLA	OpenTeleHealth v2.70	January 2024	January 2025
Advice and guidance system provider	Microsoft	MS Teams	February 2024	N/A
Virtual ward and remote monitoring system provider	3M	Attend Anywhere	March 2024	March 2024
Cloud provider	AWS	UK Cloud	June 2023	31 March 2027
Payroll system	University Hospitals Birmingham	ESR	May 2024	May 2025
Staff rostering system	Allocate	Allocate	March 2024	31 May 2028
HR/workforce management system	Allocate	Allocate	March 2024	31 May 2028
Financial management system	NHS Shared Business Services	Oracle	May 2024	31 May 2024
Barcode and scanning technology system provider	'No System Installed'	'No System Installed'	N/A	N/A
Computer hardware provider (laptops, PCs, smartphones, tablets, iPads etc)	NHS Shared Business Services	'No System Installed'	May 2024	N/A



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