

Information Governance

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19 March 2024

Our reference: FOI DA5267

I am responding to your request for information received 13 March 2024. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Information Rights Coordinator

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention



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Interim Chief Executive Officer: Lorraine Sunduza
Chair: Eileen Taylor

Request:

Question 1: Does the Trust have a Managed Service (MSP) or MV or an external Bank supplier for the recruitment of agency staff? Please break this down into Doctors, Nursing & AHP if appropriate.

Answer: Yes, the Trust does have an MV for the recruitment of agency doctors, nursing and AHP staff.

Question 2: If yes, who is that contract with and when does it end?

Answer: Pulse InGage – Contract end date: 30 April 2024.
Allocate 24/7 – Contract end date: 31 October 2027.

Question 3: If yes, how did the Trust review whether the supplier followed ethical business practices, what ethical insights did they gather?

Answer: The ICS InGage contract began in 2018 under Crown Commercial Services Framework RM1557, G-Cloud 10, hence would be covered under the framework terms and conditions against any unethical business activities.

Similarly, with Allocate 247, this was purchased via the reseller Softcat under HTE ICT2 SaaS (now replaced by ICT3) so the Trust would be protected by the reseller's terms and conditions, as well as the framework, which ensures suppliers are assessed under the Standard Supplier Questionnaire (SQ), during the tender process, which awards places on the framework.

Question 4: What steps do the Trust take to ensure suppliers are paying their fair share of taxes and acting with integrity.

Answer: The Trust has reviewed question 4 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

*Any person making a request for information to a public authority is entitled—
(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and
(b) if that is the case, to have that information communicated to them.*

East London NHS Foundation Trust does not record the information requested and is therefore unable to provide a response.

Question 5: Who is responsible?

Answer: The Trust has reviewed question 5 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

*Any person making a request for information to a public authority is entitled—
(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and
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