

**Information Governance**

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28 March 2024

**Our reference: FOI DA5295**

I am responding to your request for information received 26 March 2024. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Senior Information Governance Manager - Compliance

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Tel: 0303 123 1113  
Web: [www.ico.org.uk](http://www.ico.org.uk)

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We promise to work together creatively to: learn  
'what matters' to everyone, achieve a better quality  
of life and continuously improve our services.  
**We care . We respect . We are inclusive**

**Interim Chief Executive Officer:** Lorraine Sunduza  
**Chair:** Eileen Taylor

**Request:**

**Question 1: What software does your trust currently use for their CAFM solution (Computer Aided Facilities Management)? If there are multiple solutions please name all of them not just the main solution.**

**Answer:** The Trust has reviewed question 1 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

*Any person making a request for information to a public authority is entitled—  
(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and  
(b) if that is the case, to have that information communicated to them.*

The Trust's facilities management is outsourced and we therefore do not have software to manage this. East London NHS Foundation Trust does not record the information requested and is therefore unable to provide a response.

**Question 2: What is the expiry date for the software used (if on A annual/rolling contract please state)? If there are multiple solutions please list all known expiry dates.**

**Answer:** Not applicable.

**Question 3: Who is the person responsible for managing this system?**

**Answer:** Not applicable.

**Question 4: What is this person's job title?**

**Answer:** Not applicable.



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