

Complex home care FOI Answers

Local Authority: _____
Date: _____

For clarity, adults receiving complex care have substantial and ongoing healthcare needs, which require additional support to manage their symptoms. These can be the result of chronic illness, disabilities or following hospital treatment. Home care refers to packages of care delivered in the individuals' own homes (not in care homes or residential facilities).

1. Please could you supply the name, email address and telephone number of the commissioner with responsibility for packages of complex home care for:	Name	Job title	Telephone No.	Email Address
(a) adults aged 18+	The Trust has reviewed question 1 of your request for information under the Freedom of Information Act (FOI) 2000. Section 1(1) of the Freedom of Information Act 2000 states: Any person making a request for information to a public authority is entitled— (a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and (b) if that is the case, to have that information communicated to them.			
(b) children aged 0-18 years old	East London NHS Foundation Trust is primarily a Mental Health and Community Health Trust and is not commissioned to provide packages of complex home care as described in this request. We are therefore unable to provide a response. Please contact North East London (NEL) ICB, nelondonicb.foi@nhs.net for London services, and Bedfordshire, Luton and Milton Keynes (BLMK) ICB, blmkicb.contactus@nhs.net for Luton and Beds services.			

2. Please provide the number of people in receipt of complex home care packages (all active packages during the year including those which started prior to:	2019/2020	2020/2021	2021/22	2022/23	2023/24 (projected)
(a) adults aged 18+	The Trust has reviewed question 2 of your request for information under the Freedom of Information Act (FOI) 2000. Section 1(1) of the Freedom of Information Act 2000 states: Any person making a request for information to a public authority is entitled— (a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and (b) if that is the case, to have that information communicated to them.				
(b) children aged 0-18 years old	East London NHS Foundation Trust is primarily a Mental Health and Community Health Trust and is not commissioned to provide packages of complex home care as described in this request. We are therefore unable to provide a response. Please contact North East London (NEL) ICB, nelondonicb.foi@nhs.net for London services, and Bedfordshire, Luton and Milton Keynes (BLMK) ICB, blmkicb.contactus@nhs.net for Luton and Beds services.				

3. Please provide the total number of complex home care hours delivered for adults aged 18+	2019/2020	2020/2021	2021/22	2022/23	2023/24 (projected)
(a) adults aged 18+	The Trust has reviewed question 3 of your request for information under the Freedom of Information Act (FOI) 2000. Section 1(1) of the Freedom of Information Act 2000 states: Any person making a request for information to a public authority is entitled— (a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and (b) if that is the case, to have that information communicated to them.				
(b) children aged 0-18 years old	East London NHS Foundation Trust is primarily a Mental Health and Community Health Trust and is not commissioned to provide packages of complex home care as described in this request. We are therefore unable to provide a response. Please contact North East London (NEL) ICB, nelondonicb.foi@nhs.net for London services, and Bedfordshire, Luton and Milton Keynes (BLMK) ICB, blmkicb.contactus@nhs.net for Luton and Beds services.				

4. Please provide the total gross expenditure on complex home care packages during the year for:	2019/2020	2020/2021	2021/22	2022/23	2023/24 (projected)
(a) adults aged 18+	The Trust has reviewed question 4 of your request for information under the Freedom of Information Act (FOI) 2000. Section 1(1) of the Freedom of Information Act 2000 states: Any person making a request for information to a public authority is entitled— (a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and (b) if that is the case, to have that information communicated to them.				
(b) children aged 0-18 years old	East London NHS Foundation Trust is primarily a Mental Health and Community Health Trust and is not commissioned to provide packages of complex home care as described in this request. We are therefore unable to provide a response. Please contact North East London (NEL) ICB, nelondonicb.foi@nhs.net for London services, and Bedfordshire, Luton and Milton Keynes (BLMK) ICB, blmkicb.contactus@nhs.net for Luton and Beds services.				

5. Please provide the lowest, mean and highest hourly rate for complex home care packages for adults aged 18+	2019/2020	2020/2021	2021/22	2022/23	Current snapshot
Lowest hourly rate	The Trust has reviewed question 5 of your request for information under the Freedom of Information Act (FOI) 2000. Section 1(1) of the Freedom of Information Act 2000 states: Any person making a request for information to a public authority is entitled— (a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and (b) if that is the case, to have that information communicated to them.				
Mean hourly rate	East London NHS Foundation Trust is primarily a Mental Health and Community Health Trust and is not commissioned to provide packages of complex home care as described in this request. We are therefore unable to provide a response. Please contact North East London (NEL) ICB, nelondonicb.foi@nhs.net for London services, and Bedfordshire, Luton and Milton Keynes (BLMK) ICB, blmkicb.contactus@nhs.net for Luton and Beds services.				
Highest hourly rate					

6. Please provide the lowest, mean and highest weekly fee for complex home care packages for adults aged 18+	2019/2020	2020/2021	2021/22	2022/23	Current snapshot
Lowest weekly fee	The Trust has reviewed question 6 of your request for information under the Freedom of Information Act (FOI) 2000. Section 1(1) of the Freedom of Information Act 2000 states: Any person making a request for information to a public authority is entitled— (a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and (b) if that is the case, to have that information communicated to them.				
Mean weekly fee	East London NHS Foundation Trust is primarily a Mental Health and Community Health Trust and is not commissioned to provide packages of complex home care as described in this request. We are therefore unable to provide a response. Please contact North East London (NEL) ICB, nelondonicb.foi@nhs.net for London services, and Bedfordshire, Luton and Milton Keynes (BLMK) ICB, blmkicb.contactus@nhs.net for Luton and Beds services.				
Highest weekly fee					

7. (a) For adults aged 18+ please provide a list of the 10 providers who received the greatest amount of funding for complex home care packages.	2022/23	
	Provider	(i) Number of packages (ii) Total expenditure
(i) For each provider, please provide the number of complex home care packages in 2022/23 (all active packages during the year including those which started prior).	The Trust has reviewed question 7a of your request for information under the Freedom of Information Act (FOI) 2000. Section 1(1) of the Freedom of Information Act 2000 states: Any person making a request for information to a public authority is entitled— (a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and (b) if that is the case, to have that information communicated to them.	
(ii) For each provider, please provide total expenditure in 2022/23 related to complex home care.	East London NHS Foundation Trust is primarily a Mental Health and Community Health Trust and is not commissioned to provide packages of complex home care as described in this request. We are therefore unable to provide a response. Please contact North East London (NEL) ICB, nelondonicb.foi@nhs.net for London services, and Bedfordshire, Luton and Milton Keynes (BLMK) ICB, blmkicb.contactus@nhs.net for Luton and Beds services.	

7. (b) For children aged 0-18 years old please provide a list of the 10 providers who received the greatest amount of funding for complex home care packages.	2022/23	
	Provider	(i) Number of packages (ii) Total expenditure
(i) For each provider, please provide the number of complex home care packages in 2022/23 (all active packages during the year including those which started prior).	The Trust has reviewed question 7b of your request for information under the Freedom of Information Act (FOI) 2000. Section 1(1) of the Freedom of Information Act 2000 states: Any person making a request for information to a public authority is entitled— (a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and (b) if that is the case, to have that information communicated to them.	
(ii) For each provider, please provide total expenditure in 2022/23 related to complex home care.	East London NHS Foundation Trust is primarily a Mental Health and Community Health Trust and is not commissioned to provide packages of complex home care as described in this request. We are therefore unable to provide a response. Please contact North East London (NEL) ICB, nelondonicb.foi@nhs.net for London services, and Bedfordshire, Luton and Milton Keynes (BLMK) ICB, blmkicb.contactus@nhs.net for Luton and Beds services.	