

Information Governance

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12 March 2024

Our reference: FOI DA5137

I am responding to your request for information received 5 January 2024 and clarified on 17 January. I am sorry for the delay in responding to your request. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Information Rights Coordinator

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention



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'what matters' to everyone, achieve a better quality
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Interim Chief Executive Officer: Lorraine Sunduza
Chair: Eileen Taylor

Request:

Question 1: What current Staffing Rosters are in place and operational

Answer: The Trust has reviewed question 1 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:
(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.

The information requested is accessible here:

Question 1:

<https://www.elft.nhs.uk/sites/default/files/2023-09/ANON%20Response%20-%20FOI%20DA4918.pdf>

Question 1a: and contract end date per service

Answer: The Trust has reviewed question 1a of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:
(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.

The information requested is accessible here:

Question 2:

<https://www.elft.nhs.uk/sites/default/files/2023-09/ANON%20Response%20-%20FOI%20DA4918.pdf>

Question 1b: Annual/contract fee's/costs

Clarification: (For All Questions) - January 2023 – January 2024 last 12 months data.

Answer: In relation to question 1b, the Trust is applying section 43 of the FOI Act. Section 43 Exemption applies to Commercial Interests. As this is a qualified exemption the public interest in withholding the information should outweigh the public interest in disclosure.

The Trust has applied the public interest test and, in this instance, believes disclosure of the information listed above may affect its ability to seek competitive tenders in the future and should therefore be withheld. It also believes that given the specialism of some of the companies providing services to the Trust, disclosure may compromise their ability to participate competitively in commercial activity in the future. This would have an adverse effect on the provision of core support services within the Trust and may result either in the loss of specialised companies able to provide cost effective, robust services, or in an increase of prices.

Question 1c: How many users/licenses per product?

Clarification: (For All Questions) - January 2023 – January 2024 last 12 months data.

Answer: The Trust has 6600 licences for HealthRoster.



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Question 2: What Direct Engagement Technology VAT efficiency model/provider is in place, and for what staffing group's i.e. Locums, AHP, NMNC etc.

Answer: 24/7 Time (by Allocate plc).

Question 2a: What's the cost per annum? As a pence per hour, or percentage model? Clarification: (For All Questions) - January 2023 – January 2024 last 12 months data.

Answer: In relation to question 2a, the Trust is applying section 43 of the FOI Act. Section 43 Exemption applies to Commercial Interests. As this is a qualified exemption the public interest in withholding the information should outweigh the public interest in disclosure.

The Trust has applied the public interest test and, in this instance, believes disclosure of the information listed above may affect its ability to seek competitive tenders in the future and should therefore be withheld. It also believes that given the specialism of some of the companies providing services to the Trust, disclosure may compromise their ability to participate competitively in commercial activity in the future. This would have an adverse effect on the provision of core support services within the Trust and may result either in the loss of specialised companies able to provide cost effective, robust services, or in an increase of prices.

Question 2b: And expiry date of this contract?

Answer: 31 May 2028.

Question 2c: What savings were delivered via DE 22/23 last 12 months? Clarification: (For All Questions) - January 2023 – January 2024 last 12 months data.

Clarification: What VAT efficiency Savings £000's have been generated by incumbent Direct Engagement provider across last 12 months Jan 23 – Jan 24?

Answer: Please see table below:

Period	VAT saving £
November - 2023	126,469
December - 2023	202,276
January - 2024	182,417
Total	511,162

The Trust changed service from 'direct engagement' to 'staff engagement' from November 2023. Information prior to this is not readily available.

Question 3: What is the current spend (£) for Nursing, Locums, AHP, NMNC and Facilities Management separately across Agency utilisation or contractors at East London NHS Foundation Trust? Clarification: (For All Questions) - January 2023 – January 2024 last 12 months data.

Answer: Please see Appendix 1 attached.

Question 4: Who manages your current Staff Bank?



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Answer: The Trust has reviewed question 4 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:
(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.

The information requested is accessible here:

Question 4a:

<https://www.elft.nhs.uk/sites/default/files/2022-12/ANON%20Response%20-%20FOI%20DA4309.pdf>

Question 4a: And for What Staffing Groups?

Answer: All Agenda for Change staff.

Question 4b: Also, what annual costs are associated with your staff bank to provide this service?

Answer: Not applicable.

Question 5: How many Nurses, Doctors or AHP's were procured via International Recruitment during 2023?

Answer: The Trust has reviewed question 5 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:
(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.

The information requested is accessible here:

Questions 1 and 2

<https://www.elft.nhs.uk/sites/default/files/2023-11/ANON%20Response%20-%20FOI%20DA4985.pdf>

Question 5a: And who are the suppliers.

Answer: The Trust has reviewed question 5 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:
(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.

The information requested is accessible here:

Question 8

<https://www.elft.nhs.uk/sites/default/files/2022-09/ANON%20Response%20-%20FOI%20DA4261.pdf>

Question 5b: Contract term and expiry.

Answer: The contract term is twelve months, and the expiry date is 31 March 2024.



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Question 6: Who are the main providers for Clinical Insourcing/Outsourcing/Mobile Units to help reduce waiting lists across all services, i.e. Theatres/Endoscopy/Dermatology etc. and What's the annual spend and contract end date.

Answer: The Trust has reviewed question 6 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

*Any person making a request for information to a public authority is entitled—
(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and
(b) if that is the case, to have that information communicated to them.*

East London NHS Foundation Trust is primarily a Mental Health and Community Health Trust and as such does not provide the services as described in this request. We are therefore unable to provide a response.



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