

Information Governance Robert Dolan House 9 Alie Street London E1 8DE

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8 March 2024

Our reference: FOI DA5152

I am responding to your request for information received 16 January 2024 and clarified on 31 January 2024. I am sorry for the delay in responding to your request. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Information Rights Coordinator

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire SK9 5AF

Tel: 0303 123 1113 Web: <u>www.ico.org.uk</u>

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- Request: Please may I request the following information under the Freedom of Information Act 2000.
- Question 1: Please can you indicate in the table below which services, if any, your organisation procures and advise who currently provides that service.

Please confirm the current contract end date, how many journeys are conducted per annum (including aborts, excluding cancelled), the approximate spend per annum and lastly, please indicate how many months in the previous 12 they achieve their Inbound and Outbound KPI targets. If you are answering on behalf of multiple sites / Trusts or geographical areas please state which and if the contracts differ between these please complete a separate table as appropriate.

Clarification: Please use 01/01/2023 to 31/12/2024.

Answer: Please see Appendix 1 attached.

