

Information Governance

Robert Dolan House
9 Alie Street
London
E1 8DE

Email elft.foi@nhs.net

Website: <https://www.elft.nhs.uk>

1 March 2024

Our reference: FOI DA5192

I am responding to your request for information received 2 February 2024. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Information Rights Coordinator

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention



We promise to work together creatively to: learn 'what matters' to everyone, achieve a better quality of life and continuously improve our services.
We care . We respect . We are inclusive

Interim Chief Executive Officer: Lorraine Sunduza
Chair: Eileen Taylor

Request: In 2023, ELFT was using Doccla (contracted by BLMK ICB) for supporting virtual wards and WHZAN remote monitoring for care homes.

Question 1: Is the WHAN contract still running?

Answer: Yes.

Question 2: If yes, please can you confirm:

a) The contract(s) value (£000s)?

Answer: Contract value: £6,000.

b) The contract start date?

Answer: Contract start date: 1 January 2022.

c) The contract's length?

Answer: Contract length is 24 months. It has been extended for another twelve months.

d) How many licences/devices the contract covers?

Answer: The contract covers two devices and two twelve-month subscriptions.

Question 3: Are there any other remote monitoring solutions (except for Doccla) for remote monitoring of virtual wards contracted/or piloted by ELFT?

Answer: No.

a) the Supplier(s) name?

Answer: Not applicable.

b) the Start date(s)?

Answer: Not applicable.

c) the End date(s) or Contract(s)/Pilots(s) length?

Answer: Not applicable.

d) what is the contract(s) / pilot(s) Value (£)?

Answer: Not applicable.



We promise to work together creatively to: learn 'what matters' to everyone, achieve a better quality of life and continuously improve our services.
We care . We respect . We are inclusive

Interim Chief Executive Officer: Lorraine Sunduza
Chair: Eileen Taylor