

Information Governance

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2 April 2024

Our reference: FOI DA5293

I am responding to your request for information received 26 March 2024. This has been treated as a request under the Freedom of Information Act 2000.

When an organisation receives a request for information under the Freedom of Information Act, it is allowed under the Act to apply a blanket exemption to this where it has concluded that providing a response would take in excess of eighteen hours.

When the cost of compliance and extracting information would exceed eighteen hours, a cost limit of £450 can be applied. This is explained in Section 12 of the Freedom of Information Act 2000 and is based on a rate of £25 per hour, regardless of the rate of pay of any individual involved in the retrieval of requested information, and equates to eighteen hours work.

Having reviewed your request, the Trust has noted that it would not be able to provide all the information requested within the eighteen hours specified in the Freedom of Information Act 2000. However, in this instance and to assist you, we have provided a partial response to your request as per below.

In order to assist you with your request, and in an effort to be helpful, we have provided responses to some of your questions. I have advised below the timing of the question exceeding eighteen hours to help you to refine your request. If you wish to refine your request to comply with the eighteen-hour time limit, please do get in touch.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,



Keshia Harvey
Senior Information Governance Manager - Compliance

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office



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Interim Chief Executive Officer: Lorraine Sunduza
Chair: Eileen Taylor

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Tel: 0303 123 1113
Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention



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Request: Please could you answer the below questions in relation to Nursing on framework supply:

Question 1: Please can you confirm how many shifts have been released/allocated to ON framework agencies within the last 90 days?

Answer: The Trust has reviewed question 1 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

*Any person making a request for information to a public authority is entitled—
(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and
(b) if that is the case, to have that information communicated to them.*

East London NHS Foundation Trust does not currently record agency shifts as we are not fully centralised for recording agency usage and there is no central place this information is presently held. The Trust is therefore unable to provide a response.

Question 2: In the last 90 days which wards, or departments were these ON framework requests for?

Answer: The Trust has reviewed question 2 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

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(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and
(b) if that is the case, to have that information communicated to them.*

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Question 3: Please can you confirm how many nursing shifts have been filled by ON framework agencies within the last 90 days?

Answer: The Trust has reviewed question 3 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

*Any person making a request for information to a public authority is entitled—
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Question 4: How many long term lines of work or block bookings are currently being supplied by ON framework agencies?

Answer: The Trust has reviewed question 4 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

*Any person making a request for information to a public authority is entitled—
(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and
(b) if that is the case, to have that information communicated to them.*

East London NHS Foundation Trust does not currently record agency shifts as we are not fully centralised for recording agency usage and there is no central place this information is presently held. The Trust is therefore unable to provide a response.

Question 5: Which ON framework agencies is the trust currently utilising for Nursing vacancies and what is the spend on these agencies year to date?

Answer: Section 12(1) of the Freedom of Information Act 2000 states:

Section 12(1) does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit.

When the Trust identifies that the request is likely to take over 18 hours, we are not obliged to provide information for any part of the request. We are required to provide advice on how you may refine your request to information that can be collated within the 18 hour timeframe. You may then choose what information you would like to receive and confirm the same to us, upon which we will process your request.

The Trust has reviewed your request for information and in order to collate this information it would be necessary to look at the detail of each invoice to determine the spend. This will take more than 18 hours to collate.

Question 6: Please can you confirm how many shifts have been released/allocated to OFF framework agencies within the last 90 days?

Answer: The Trust has reviewed question 6 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

*Any person making a request for information to a public authority is entitled—
(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and
(b) if that is the case, to have that information communicated to them.*

East London NHS Foundation Trust does not record agency shifts as requested and is therefore unable to provide a response.

Question 7: What is the average charge for both RMN's and RGN's from ON framework agencies?

Answer: Section 12(1) of the Freedom of Information Act 2000 states:



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The Trust has reviewed your request for information and in order to collate this information, it would be necessary to determine the hours and the cost. While the cost can be identified, it would also be necessary to look at the detail of each invoice to determine the hours. This will take us more than 18 hours to collate.

Question 8: Who at Temporary Staffing is responsible for onboarding new agencies and could you provide their email address and contact number?

Answer: Kevin Curnow, Chief Finance Officer, email: kevincurnow@nhs.net contact number: 020 7655 4000.

Question 9: What is the generic Nurse bank email address for staff bank?

Answer: Email: elft.join-bank@nhs.net

Question 10: How many shifts were cascaded to Thornbury Nursing within the last 90 days?

Answer: The Trust has not utilised Thornbury Nursing within the last 90 days.



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