

Information Governance

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17 April 2024

Our reference: FOI DA5236

I am responding to your request for information received 26 February 2024. I am sorry for the delay in responding to your request. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Information Rights Coordinator

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention



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Interim Chief Executive Officer: Lorraine Sunduza
Chair: Eileen Taylor

Request:

Section A: Total Agency Spend Per Job Category - Last 6 Months

Question 1: In the period between 1st August 2023 and 31st January 2024, how much did the Trust spend on Agency Medical Locums (including all locum grades, including locum pay, agency fees, on costs etc. - excluding only VAT. Please exclude the cost of any MSP fee (managed service provider fee) where such arrangements mean that this is distinguishable from the agency fee.

Answer: The Trust's total spend on agency medical locums between 1st August 2023 and 31st January 2024 was £5,188,008.

Question 2: In the period between 1st August 2023 and 31st January 2024, how much did the Trust spend on Agency Nurses (including nurse pay, agency fees, on costs etc. - excluding only VAT. Please exclude the cost of any MSP fee (managed service provider fee) where such arrangements mean that this is distinguishable from the agency fee. Please include all nursing bands, including band 2 HCAs. If possible, please break down the spend by banding.

Answer: The Trust's total spend on agency nurses between 1st August 2023 and 31st January 2024 was £4,924,188.

Question 3: In the period between 1st August 2023 and 31st January 2024, how much did the Trust spend on Agency AHP/HSS workers (including all AHP.HSS job roles, including pay, agency fees, on costs etc. - excluding only VAT. Please exclude the cost of any MSP fee (managed service provider fee) where such arrangements mean that this is distinguishable from the agency fee.

Answer: The Trust's total spend on agency AHP/HSS between 1st August 2023 and 31st January 2024 was £1,403,583.

Question 4: In the period between 1st August 2023 and 31st January 2024, how much did the Trust spend on Non-Medical / Non-Clinical (NMNC) agency workers (including all NMNC job roles, including pay, agency fees, on costs etc. - excluding only VAT. Please exclude the cost of any MSP fee (managed service provider fee) where such arrangements mean that this is distinguishable from the agency fee.

Answer: The Trust's total spend on Non-Medical / Non-Clinical (NMNC) agency workers between 1st August 2023 and 31st January 2024 was £1,298,120.

Section B: Supporting Services (Managed Services / Master Vendors / Neutral Vendors / Vendor Management Technology etc.)

Question 1.0: For each of the agency staffing categories mentioned above (Medical Locums, Agency Nurses, AHP/HSS and NMNC), does the Trust utilise either a technology provision and/or the services of any type of managed service provider (MSP), be it Master Vendor, Neutral Vendor, Managed Service or otherwise, in the course of managing the supply of Medical Locums?

Answer: Yes, the Trust utilises a managed service provider.

If yes to Section B - 1.0, please also answer 1.1 and 1.2:

Question 1.1: For each staff category, please describe the solution in place - including a. the type of solution (i.e. tech or managed services etc.), b. the company providing the service (e.g. Medacs, Retinue, NHSP etc.), c. the cost charged



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for the solution (e.g. 4% of agency spend, or [X] per timesheet hour], and d. the procurement Framework under which the solution is contracted (e.g. CCS RM6161 or HTE TWS11 Lot 2b etc.).

Answer: Please see table below:

Staffing Category	Medical Locum	Agency Nurses	AHP/HSS /	Non-Medical / Non-Clinical (NMNC),
The type of solution (i.e. tech or managed services etc.)	Master Vendor	Master Vendor	Master Vendor	Managed internally
The company providing the service (e.g. Medacs, Retinue, NHSP etc.),	<p>The Trust has reviewed your question for information under the Freedom of Information Act (FOI) 2000.</p> <p>Section 21(1) of the FOI Act states: <i>(1)Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.</i></p> <p>The information requested is accessible here:</p> <p>Question 2a</p> <p>https://www.elft.nhs.uk/sites/default/files/2023-11/anon_response_-_foi_da5046.pdf</p>			Not applicable
The cost charged for the solution (e.g. 4% of agency spend, or [X] per timesheet hour],	<p>The Trust has reviewed your question for information under the Freedom of Information Act (FOI) 2000.</p> <p>Section 21(1) of the FOI Act states: <i>(1)Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.</i></p> <p>The information requested is accessible here:</p> <p>Question 2d</p> <p>https://www.elft.nhs.uk/sites/default/files/2023-11/anon_response_-_foi_da5046.pdf</p>			Not applicable
The procurement Framework under which the solution is contracted (e.g. CCS RM6161 or HTE TWS11 Lot 2b etc.).	<p>The Trust has reviewed your question for information under the Freedom of Information Act (FOI) 2000.</p> <p>Section 21(1) of the FOI Act states: <i>(1)Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.</i></p> <p>The information requested is accessible here:</p> <p>Question 2b</p>			Not applicable



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	https://www.elft.nhs.uk/sites/default/files/2023-11/anon_response - foi da5046.pdf	
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Question 1.2: For each of the solutions you've listed above, please state the contract expiry date.

Answer: The Trust has reviewed question 1.2 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:
(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.

The information requested is accessible here:

Question 2c

[https://www.elft.nhs.uk/sites/default/files/2023-11/anon_response - foi da5046.pdf](https://www.elft.nhs.uk/sites/default/files/2023-11/anon_response_-_foi_da5046.pdf)

Section C: Procurement Activity and Associated Persons

Question 9: Please advise whether the Trust is likely to undertake procurement activity in relation to any of the solution either that are already in place, or in order to put such a solution in place, in the next 12 months.

Answer: Not applicable.

Question 10: Please provide the name, email address and telephone number, for the person(s) involved in 'buying' such solutions. In case of the existing contracts mentioned above, please provide the details of the person who would take overall ownership of evaluating the contract renewal moving forward.

Answer: Kevin Curnow, Executive Director of Commercial Development.
Email: Kevincurnow@nhs.net
Tel: 0207 655 4000



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