



**East London**

**NHS Foundation Trust  
Information Governance**

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20<sup>th</sup> June 2024

**Our reference: FOI DA5409**

I am responding to your request for information received 23<sup>rd</sup> May 2024. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Tel: 0303 123 1113  
Web: [www.ico.org.uk](http://www.ico.org.uk)

**Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention**



We promise to work together creatively to: learn 'what matters' to everyone, achieve a better quality of life and continuously improve our services.  
**We care . We respect . We are inclusive**

**Chief Executive Officer:** Lorraine Sunduza  
**Chair:** Eileen Taylor

**Request:**

**This is a freedom of information request under the Freedom of Information Act 2000. Please provide the following information you have pertaining to patient information leaflets and e-consent within your Trust.**

**Question 1: Does the Trust use a third-party provider to create/write, manage or track patient information leaflets?**

Answer: No. Leaflets are all drafted and managed in-house.

**Question 1a: If so, could you please provide the following information (if the Trust uses multiple third-party solutions, please provide details for all of these):**

- **The current supplier(s)**
- **Contract value(s) (per annum)**
- **Contract(s) renewal date(s)**
- **When did the Trust first start using this third-party?**

Answer: N/A

**Question 2: Does the Trust have a software solution to manage patient e-consent? If yes, is this a standalone solution, or part of a wider electronic patient records system?**

Answer: No

**Question 3: For the Trust's patient e-consent system(s), could you please provide the following information (if the Trust uses multiple third-party solutions, please provide details for all of these):**

- **The current supplier(s)**
- **Contract value(s) (per annum)**
- **Contract(s) renewal date(s)**
- **When did the Trust first start using this third-party?**

Answer: The Trust has reviewed question 3 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

*Any person making a request for information to a public authority is entitled—  
(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and  
(b) if that is the case, to have that information communicated to them.*

East London NHS Foundation Trust does not record the information requested and is therefore unable to provide a response.



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**Question 4: Please could you indicate which solutions are used by each department in the Trust:**

Answer:

Department	Patient information leaflets <i>(e.g. third-party provider incl. name, no external solution used, not applicable)</i>	E-consent <i>(e.g. third-party provider incl. name, no external solution used, not applicable)</i>
Accident and emergency (A&E)	Section 1(1) - East London NHS Foundation Trust is primarily a Mental Health and Community Health Trust and as such does not provide A&E services. The Trust is therefore unable to provide a response.	Section 1(1) - East London NHS Foundation Trust is primarily a Mental Health and Community Health Trust and as such does not provide A&E services. The Trust is therefore unable to provide a response.
Diagnostic imaging / radiology	Section 1(1) - East London NHS Foundation Trust is primarily a Mental Health and Community Health Trust and as such does not provide diagnostic imaging or radiology services. The Trust is therefore unable to provide a response.	Section 1(1) - East London NHS Foundation Trust is primarily a Mental Health and Community Health Trust and as such does not provide diagnostic imaging or radiology services. The Trust is therefore unable to provide a response.
Endoscopy	Section 1(1) - East London NHS Foundation Trust is primarily a Mental Health and Community Health Trust and as such does not provide endoscopy services. The Trust is therefore unable to provide a response.	Section 1(1) - East London NHS Foundation Trust is primarily a Mental Health and Community Health Trust and as such does not provide endoscopy services. The Trust is therefore unable to provide a response.
Mental Health	No external solution	Not applicable – The Trust does not have a software solution to manage patient e-consent
Obstetrics	Section 1(1) - East London NHS Foundation Trust is primarily a Mental Health and Community Health Trust and as such does not provide obstetrics services. The Trust is therefore unable to provide a response.	Section 1(1) - East London NHS Foundation Trust is primarily a Mental Health and Community Health Trust and as such does not provide obstetrics services. The Trust is therefore unable to provide a response.
Oncology	Section 1(1) - East London NHS Foundation Trust is primarily a Mental Health and Community Health Trust and as such does not provide oncology services. The Trust is therefore unable to provide a response.	Section 1(1) - East London NHS Foundation Trust is primarily a Mental Health and Community Health Trust and as such does not provide oncology services. The Trust is therefore unable to provide a response.



Paediatrics	Section 1(1) - East London NHS Foundation Trust is primarily a Mental Health and Community Health Trust and as such does not provide paediatric services. The Trust is therefore unable to provide a response.	Section 1(1) - East London NHS Foundation Trust is primarily a Mental Health and Community Health Trust and as such does not provide paediatric services. The Trust is therefore unable to provide a response.
Surgical procedures (day-patient / in-patient)	Section 1(1) - East London NHS Foundation Trust is primarily a Mental Health and Community Health Trust and as such does not provide surgical services. The Trust is therefore unable to provide a response.	Section 1(1) - East London NHS Foundation Trust is primarily a Mental Health and Community Health Trust and as such does not provide surgical services. The Trust is therefore unable to provide a response.
Surgical procedures (out-patient)	Section 1(1) - East London NHS Foundation Trust is primarily a Mental Health and Community Health Trust and as such does not provide surgical services. The Trust is therefore unable to provide a response.	Section 1(1) - East London NHS Foundation Trust is primarily a Mental Health and Community Health Trust and as such does not provide surgical services. The Trust is therefore unable to provide a response.



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