



East London

NHS Foundation Trust

Information Governance

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Website: <https://www.elft.nhs.uk>

13 June 2024

Our reference: FOI DA5343

I am responding to your request for information received 19 April 2024. I am sorry for the delay in responding to your request. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Information Rights Coordinator

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113

Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention



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Chief Executive Officer: Lorraine Sunduza
Chair: Eileen Taylor

Request:

Question 1: This question relates to the London Care Record where patients' records are shared around various areas (in and outside London).

a) On what date were letters sent to patients requesting permission to allow their personal information / medical records to be shared, in accordance with GDPR, and giving them the option to opt-out?

Answer: The Trust has reviewed question 1a of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:
Any person making a request for information to a public authority is entitled—
(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and
(b) if that is the case, to have that information communicated to them.

East London NHS Foundation Trust does not record the information requested as a shared care record is to share information for direct patient care, and as such there is no opt out option. The Trust is therefore unable to provide a response.

b) How many were sent and how many replied?

Answer: The Trust has reviewed question 1b of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:
Any person making a request for information to a public authority is entitled—
(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and
(b) if that is the case, to have that information communicated to them.

East London NHS Foundation Trust does not record the information requested as a shared care record is to share information for direct patient care, and as such there is no opt out option. The Trust is therefore unable to provide a response.

c) What percentage of patients gave permission for you to share their medical records and personal information?

Answer: The Trust has reviewed question 1c of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:
Any person making a request for information to a public authority is entitled—
(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and
(b) if that is the case, to have that information communicated to them.

East London NHS Foundation Trust does not record the information requested as a shared care record is for direct care and as such does not require a patient's permission. The Trust is therefore unable to provide a response.

d) What is your procedure when patients are harmed following sharing of inaccurate medical records?



The Trust has reviewed question 1d of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:

(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.

The information requested is accessible here:

https://www.elft.nhs.uk/sites/default/files/2024-02/incident_policy_8.7.doc

e) How can patients find out who has accessed their data?

Answer: An audit can be conducted to check who has accessed a shared care record. Requests should be sent to the Access to Records team email: elft.accesstorecords@nhs.net

Question 2: Private sector spending - How much did the Trust spend on private sector healthcare and beds (for example, Southside Partnership including Certitude, Priory, Cygnet) for the last 5 years?

Answer: The Trust has reviewed question 2 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:

(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.

The information requested is accessible here:

Questions 1, 3 and 4

https://www.elft.nhs.uk/sites/default/files/2024-04/anon_response_-_foi_da5184.pdf

Question 3: Diagnoses – Autism / Borderline Personality Disorder (EUPD) / ADHD / PTSD/cPTSD

3a.i) How many are on waiting lists across the Trust for assessment and diagnosis of the following conditions?

Answer: Please see table below:

Services	Number of patients on waiting list
Autism / ADHD	8058
Personal Disorder (EUPD)	174
PTSD	The Trust has reviewed your request for information under the Freedom of Information Act (FOI) 2000. Section 1(1) of the Freedom of Information Act 2000 states: <i>Any person making a request for information to a public authority is entitled—</i> <i>(a) to be informed in writing by the public authority whether it holds</i>



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Services	Number of patients on waiting list
	<p><i>information of the description specified in the request, and (b) if that is the case, to have that information communicated to them.</i></p> <p>East London NHS Foundation Trust does not have specialised teams for PTSD and is therefore unable to provide a response.</p>

3a.ii) How long until they can expect to receive an assessment?

Answer: Please see table below:

Services	Average number of days on waiting list for first appointment
Autism / ADHD	220
Personal Disorder (EUPD)	88
PTSD	<p>The Trust has reviewed your request for information under the Freedom of Information Act (FOI) 2000.</p> <p>Section 1(1) of the Freedom of Information Act 2000 states: <i>Any person making a request for information to a public authority is entitled—</i> <i>(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and</i> <i>(b) if that is the case, to have that information communicated to them.</i></p> <p>East London NHS Foundation Trust does not have specialised teams for PTSD and is therefore unable to provide a response.</p>

3a.iii) How long after that until they can expect to receive treatment?

Answer: Please see table below:

Services	Average number of days on waiting list for second appointment
Autism / ADHD	90
Personal Disorder (EUPD)	32
PTSD	<p>The Trust has reviewed your request for information under the Freedom of Information Act (FOI) 2000.</p> <p>Section 1(1) of the Freedom of Information Act 2000 states:</p>



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Services	Average number of days on waiting list for second appointment
	<p><i>Any person making a request for information to a public authority is entitled—</i></p> <p><i>(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and</i></p> <p><i>(b) if that is the case, to have that information communicated to them.</i></p> <p>East London NHS Foundation Trust does not have specialised teams for PTSD and is therefore unable to provide a response.</p>

b) How often are diagnosis of autism, BPD (EUPD), ADHD, PTSD/cPTSD added to a patient's medical record without formal assessment and diagnosis and/or without meeting with a clinician?

Answer: The Trust has reviewed question 3b of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

Any person making a request for information to a public authority is entitled—

(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and

(b) if that is the case, to have that information communicated to them.

East London NHS Foundation Trust does not record the information requested and is therefore unable to provide a response.

Question 4: Audited Accounts

Please provide links to the Trust's audited accounts showing the income and expenditure of the Trust for the last 5 years.

Answer: The Trust has reviewed question 4 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:

(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.

The information requested is accessible here:

<https://www.elft.nhs.uk/information-about-elft/annual-reports>

Question 5: Employees

a) How many employees does the Trust employ at each grade?

Answer: Please see table below:



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Employee Grade	Number of employees
Band 2	<5*
Band 3	995
Band 4	1330
Band 5	1217
Band 6	1377
Band 7	1358
Band 8a	621
Band 8b	255
Band 8c	127
Band 8d	46
Band 9	22
MS04	35
MS05	29
MS06	19
MS07	<5*
MT03	12
MT04	<5*
MT05	<5*
YC51	<5*
YC59	<5*
YC72	88
YC73	18
YM51	<5*
YM55	<5*
YM57	<5*
YM60	<5*
YM61	<5*
YM72	81
YM73	14
Non Agenda For Change (AFC)	262
Grand Total	7927

*Please note: The Trust has reviewed your request for information under the Freedom of Information Act (FOI) 2000.

Section 40 for the FOI Act states:

(2) This exemption covers the personal data of third parties (anyone other than the requester) where complying with the request would breach any of the principles in the UK GDPR.

The information you have requested relates to less than five individuals and therefore has the potential for those individuals to be identified. Therefore, we cannot provide this information which could contravene the Data Protection Act 2018 / UK GDPR.

b) How many are employed in non-patient facing roles, e.g. reputation management, legal, PR, communications, media manager, commercial business partners etc?



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Answer: A total of 2373 staff are employed in non-patient facing roles.

c) How many executive staff does the Trust employ including Directors, Associate Directors, Communication Directors, future Directors not yet in post that public money has been ringfenced for?

Answer: The Trust currently employs a total of 57 executive staff.



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