



East London
NHS Foundation Trust
Information Governance
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Website: <https://www.elft.nhs.uk>

18 June 2024

Our reference: FOI DA5416

I am responding to your request for information received 28 May 2024. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Information Rights Coordinator

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention



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We care . We respect . We are inclusive

Chief Executive Officer: Lorraine Sunduza
Chair: Eileen Taylor

Request:

Question 1: What is your current Bank Spend for the Period April 2023 – March 2024? If possible please provide a spend for:

- i. **Medical & dental***
- ii. **Nursing & HCAs***
- iii. **Admin & Estates***
- iv. **AHPs***
- v. **Others***

Answer: Please see table below:

Bank role	Spend for Financial year 2023/24 (£)
Medical and dental	6,261,649
Nursing, midwifery and health visiting staff	35,718,128
Healthcare assistants and other support staff	2,517,559
Scientific, therapeutic and technical staff	1,467,499
Administration and estates	4,502,338
Others	0
Total	50,467,174

*Please note: The Trust does not record the information according to the categories requested in your request. We have therefore provided information in the categories as they are recorded on our system.

Question 2: What is your current Agency Spend for the period April 2023 – March 2024? If possible please provide a spend for:

- i. **Medical & dental***
- ii. **Nursing & HCAs***
- iii. **Admin & Estates***
- iv. **AHPs***
- v. **Others***

If you are unable to provide a split please indicate which staffing categories the trust's bank supports.

Answer: Please see table below:

Agency role	Spend for Financial year 2023/24 (£)
Medical and dental	16,336,030
Nursing, midwifery and health visiting staff	11,222,358
Healthcare assistants and other support staff	3,382,264
Scientific, therapeutic and technical staff	1,471,493
Administration and estates	3,988,991
Others	0
Total	36,401,137

*Please note: The Trust does not record the information according to the categories requested in your request. We have therefore provided information in the categories as they are recorded on our system.

Question 3: Do you have a managed bank provider or a bank system provider?

- a) **who is your provider?**
- b) **what is your contract start and end date?**



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Answer: The Trust's Bank is managed internally.

Question 4: What is your current Bank staff fill rate?

Answer: The current fill rate for bank staff is 92.30%.

Question 5: What is your current Agency fill rate?

Answer: The Trust has reviewed question 5 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

*Any person making a request for information to a public authority is entitled—
(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and
(b) if that is the case, to have that information communicated to them.*

East London NHS Foundation Trust does not record agency fill rates in a retrievable manner and is therefore unable to provide a response.

Question 6: Do you have a Direct Engagement Provider?

a) who is your provider?

b) what is your contract start and end date?

Answer: The Trust has reviewed question 6a and 6b of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:

(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.

The information requested is accessible here:

Questions 4a and 4d

https://www.elft.nhs.uk/sites/default/files/2024-05/foi_da5332_-_appendix_1.pdf

The contract start date for Direct engagement provider is (Allocate 24/7) is 01 June 2023.

Question 7: Do you provide staff to others through a collaborative bank or is it exclusively for the trusts own workforce requirements?

Answer: No, presently the Trust's bank is solely for the use of Trust vacancies.

Question 8: Do you have a Master Vendor or Neutral Vendor provider? If so who is the Provider and what is the contract end date?

Answer: The Trust has reviewed question 8 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:

(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.

The information requested is accessible here:



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Questions 3c and 3d

[https://www.elft.nhs.uk/sites/default/files/2024-05/foi_da5332 -
_appendix_1.pdf](https://www.elft.nhs.uk/sites/default/files/2024-05/foi_da5332_-_appendix_1.pdf)



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