



**East London**

NHS Foundation Trust

**Information Governance**

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5 June 2024

**Our reference: FOI DA5419**

I am responding to your request for information received 29 May 2024. This has been treated as a request under the Freedom of Information Act 2000.

When an organisation receives a request for information under the Freedom of Information Act, it is allowed under the Act to apply a blanket exemption to this where it has concluded that providing a response would take in excess of eighteen hours.

When the cost of compliance and extracting information would exceed eighteen hours, a cost limit of £450 can be applied. This is explained in Section 12 of the Freedom of Information Act 2000 and is based on a rate of £25 per hour, regardless of the rate of pay of any individual involved in the retrieval of requested information, and equates to eighteen hours work.

Having reviewed your request, the Trust has noted that it would not be able to provide all the information requested within the eighteen hours specified in the Freedom of Information Act 2000. However, in this instance and to assist you, we have provided a partial response to your request as per below.

In order to assist you with your request, I have advised below the timing each question would take to help you to refine your request. If you wish to refine your request to comply with the eighteen hour time limit, please do get in touch.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Information Rights Coordinator



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**Chief Executive Officer:** Lorraine Sunduza  
**Chair:** Eileen Taylor

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Tel: 0303 123 1113  
Web: [www.ico.org.uk](http://www.ico.org.uk)

**Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention**



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**Chief Executive Officer:** Lorraine Sunduza  
**Chair:** Eileen Taylor

**Request:**

**Question 1: The name, job title, and contact details for the person responsible for car park management.**

**Answer:** The Trust has reviewed question 3 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 12(1) of the Freedom of Information Act 2000 states:

Section 12(1) does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit.

The Trust has reviewed your request and in order to collate this information, it would be necessary to approach each service individually to establish the local arrangements, as car parks are managed locally. This is estimated to take over eighteen hours to collate. Please be advised that, if you wish to refine your request to within the appropriate limit, such as a particular car park location within the Trust, then such a request can be processed within the limit.

**Question 2: The name, job title, and contact details for the person responsible for procuring the external providers (if any) which manage your car parks.**

**Answer:** The Trust has reviewed question 2 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 12(1) of the Freedom of Information Act 2000 states:

Section 12(1) does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit.

The Trust has reviewed your request and in order to collate this information, it would be necessary to approach each service individually to establish the local arrangements, as car parks are managed locally. This is estimated to take over eighteen hours to collate. Please be advised that, if you wish to refine your request to within the appropriate limit, such as a particular car park location within the Trust, then such a request can be processed within the limit.

**Question 3: On which of your sites do you have car parks? Please list.**

**Answer:** The Trust has reviewed question 3 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 12(1) of the Freedom of Information Act 2000 states:

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The Trust has reviewed your request and in order to collate this information, it would be necessary to approach each service individually to establish the local arrangements, as car parks are managed locally. This is estimated to take over eighteen hours to collate. Please be advised that, if you wish to refine your request to within the appropriate limit, such as a particular car park



location within the Trust, then such a request can be processed within the limit.

**Question 4: Please confirm for each of the above car parks how many spaces are included.**

Answer: The Trust has reviewed question 4 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 12(1) of the Freedom of Information Act 2000 states:

Section 12(1) does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit.

The Trust has reviewed your request and in order to collate this information, it would be necessary to approach each service individually to establish the local arrangements, as car parks are managed locally. This is estimated to take over eighteen hours to collate. Please be advised that, if you wish to refine your request to within the appropriate limit, such as a particular car park location within the Trust, then such a request can be processed within the limit.

**Question 5: Which of these car parks are managed by you and which are managed by external providers? Please list for each.**

Answer: The Trust has reviewed question 5 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 12(1) of the Freedom of Information Act 2000 states:

Section 12(1) does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit.

The Trust has reviewed your request and in order to collate this information, it would be necessary to approach each service individually to establish the local arrangements, as car parks are managed locally. This is estimated to take over eighteen hours to collate. Please be advised that, if you wish to refine your request to within the appropriate limit, such as a particular car park location within the Trust, then such a request can be processed within the limit.

**Question 6: Of those managed by external providers - please state the company names of these providers, the value(s) of the current contract(s), the start and end dates of the current contracts, if there are any extensions in place or planned to these contracts and the length of these extensions.**

Answer: The Trust has reviewed question 6 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 12(1) of the Freedom of Information Act 2000 states:

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The Trust has reviewed your request and in order to collate this information, it would be necessary to approach each service individually to establish the local arrangements, as car parks are managed locally. This is estimated to take over eighteen hours to collate. Please be advised that, if you wish to refine your request to within the appropriate limit, such as a particular car park location within the Trust, then such a request can be processed within the limit.

**Question 7: What procurement route(s) did you use to tender for these external providers of car park management? Please state for each current external provider (e.g. via a named framework agreement, competitive competition, direct award, etc.)**

Answer: The Trust has reviewed question 7 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 12(1) of the Freedom of Information Act 2000 states:

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The Trust has reviewed your request and in order to collate this information, it would be necessary to approach each service individually to establish the local arrangements, as car parks are managed locally. This is estimated to take over eighteen hours to collate. Please be advised that, if you wish to refine your request to within the appropriate limit, such as a particular car park location within the Trust, then such a request can be processed within the limit.

**Question 8: What methods are currently being used to manage your car parks (e.g. ANPR, barriers, attendants, etc.)? Please state for each car park.**

Answer: The Trust has reviewed question 8 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 12(1) of the Freedom of Information Act 2000 states:

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The Trust has reviewed your request and in order to collate this information, it would be necessary to approach each service individually to establish the local arrangements, as car parks are managed locally. This is estimated to take over eighteen hours to collate. Please be advised that, if you wish to refine your request to within the appropriate limit, such as a particular car park location within the Trust, then such a request can be processed within the limit.

**Question 9: Do you have any plans to change how you manage your car parks (e.g. from barriers to ANPR)?**

Answer: The Trust has reviewed question 9 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 12(1) of the Freedom of Information Act 2000 states:



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Section 12(1) does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit.

The Trust has reviewed your request and in order to collate this information, it would be necessary to approach each service individually to establish the local arrangements, as car parks are managed locally. This is estimated to take over eighteen hours to collate. Please be advised that, if you wish to refine your request to within the appropriate limit, such as a particular car park location within the Trust, then such a request can be processed within the limit.

**Question 10: What is the planned date(s) for renewal for your contract(s) for external provider(s) of car park management?**

Answer: The Trust has reviewed question 10 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 12(1) of the Freedom of Information Act 2000 states:

Section 12(1) does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit.

The Trust has reviewed your request and in order to collate this information, it would be necessary to approach each service individually to establish the local arrangements, as car parks are managed locally. This is estimated to take over eighteen hours to collate. Please be advised that, if you wish to refine your request to within the appropriate limit, such as a particular car park location within the Trust, then such a request can be processed within the limit.

**Question 11: How do you plan to procure your next external provider(s) of car park management (existing framework, new framework, competitive competition, direct award, extension of existing contract, etc.)? What is the timescale for this?**

Answer: The Trust has reviewed question 11 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 12(1) of the Freedom of Information Act 2000 states:

Section 12(1) does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit.

The Trust has reviewed your request and in order to collate this information, it would be necessary to approach each service individually to establish the local arrangements, as car parks are managed locally. This is estimated to take over eighteen hours to collate. Please be advised that, if you wish to refine your request to within the appropriate limit, such as a particular car park location within the Trust, then such a request can be processed within the limit.

**Question 12: Would you consider a direct award to a preferred supplier?**

Answer: The Trust has reviewed question 12 of your request for information under the Freedom of Information Act (FOI) 2000.



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Section 1(1) of the Freedom of Information Act 2000 states:

*Any person making a request for information to a public authority is entitled—*  
*(a) to be informed in writing by the public authority whether it holds information*  
*of the description specified in the request, and*  
*(b) if that is the case, to have that information communicated to them.*

East London NHS Foundation Trust does not record the information requested and is therefore unable to provide a response.



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