

Information Governance

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20 June 2024

Our reference: FOI DA5450

I am responding to your request for information received 11 June 2024. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Information Rights Coordinator

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention



We promise to work together creatively to: learn
'what matters' to everyone, achieve a better quality
of life and continuously improve our services.
We care . We respect . We are inclusive

Chief Executive Officer: Lorraine Sunduza
Chair: Eileen Taylor

Request: Under the provision of the Freedom of Information Act 2000 please can you answer the following questions relating to the workforce/staffing system(s) you currently use.

Question 1: For each of the staff group categories:
Medical and Dental
Nursing and HCAs
AHPs and HSS
Admin and Clerical

- a) Does your Trust use an E-Rostering provider? (YES/NO)
- b) What is the name of your current E-Rostering provider?
- c) What is the contract start date for your e-rostering software? (dd/mm/yyyy)
- d) What is the contract end date for your e-rostering software? (dd/mm/yyyy)
- e) How many licenses is your contract for?

Answer: Please see Appendix 1 attached.

Question 2: For each of the staff group categories:
Medical and Dental
Nursing and HCAs
AHPs and HSS
Admin and Clerical

- a) Do you have an in- house temporary staffing team to manage your bank OR is this outsourced to a company? (In-house/Outsourced)
- b) If outsourced, what is the name of this company?
- c) What was the start date for the contract with this outsourced provider? (dd/mm/yyyy)
- d) What is the expiry date for the contract with this outsourced provider? (dd/mm/yyyy)

Answer: Please see Appendix 1 attached.

Question 3: For each of the staff group categories:
Medical and Dental
Nursing and HCAs
AHPs and HSS
Admin and Clerical

- a) Does your organisation use digital technology/software to manage it's staff bank? (YES/NO)
- b) If the response was YES to question 1, what is the name of your digital staff bank technology (e.g. Allocate, Patchwork, Locum's Nest)?
- c) What was the contract start date for the provider you currently use for your Digital staff bank? (dd/mm/yyyy)
- d) What is the contract expiry date for the provider you currently use for your Digital staff bank? (dd/mm/yyyy)

Answer: Please see Appendix 1 attached.



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