



East London
NHS Foundation Trust
Information Governance
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London
E1 8DE

Email elft.foi@nhs.net
Website: <https://www.elft.nhs.uk>

26 June 2024

Our reference: FOI DA5462

I am responding to your request for information received 25 June 2024. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Information Rights Coordinator

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention



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Chief Executive Officer: Lorraine Sunduza
Chair: Eileen Taylor

Request: We are seeking information from you about your RPA implementations, if you have any, including what automations you have done or are working on at the moment.

(Robotic Process Automation (RPA) is software which can automate manual, computer-based tasks by using virtual workers which mimic the way humans interact with applications on a computer)

Under the provision of the Freedom of Information Act 2000 please can you answer the following questions:

Question		Answer
1	Do you currently use RPA?	Yes.
1a	If No, are you planning to?	Not applicable.
If Yes, please answer all following questions		
2	What solution(s) do you use?	<p>The Trust has reviewed question 2 of your request for information under the Freedom of Information Act (FOI) 2000.</p> <p>Section 21(1) of the FOI Act states: <i>(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.</i></p> <p>The information requested is accessible here:</p> <p>Question 3</p> <p>https://www.elft.nhs.uk/sites/default/files/2023-10/ANON%20Response%20-%20FOI%20DA4950.pdf</p>
3	Main RPA Contact within the Organisation	<p>Philippa Graves, Chief Digital Officer. Email address - philippa.graves1@nhs.net</p>
4	Are Automations Developed in-house or via external provider, if so whom.	<p>The Trust has reviewed question 4 of your request for information under the Freedom of Information Act (FOI) 2000.</p> <p>Section 21(1) of the FOI Act states: <i>(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.</i></p> <p>The information requested is accessible here:</p> <p>Question 3h</p> <p>https://www.elft.nhs.uk/sites/default/files/2024-04/anon_response_-_foi_da5323.pdf</p>
Please Provide the following details for all automations you		Department /Title/Description for each process please



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have (Live, being developed or decommissioned)		
5a	Department	<p>The Trust has reviewed question 5a of your request for information under the Freedom of Information Act (FOI) 2000.</p> <p>Section 21(1) of the FOI Act states: <i>(1)Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.</i></p> <p>The information requested is accessible here:</p> <p>Question 2</p> <p>https://www.elft.nhs.uk/sites/default/files/2023-10/ANON%20Response%20-%20FOI%20DA4950.pdf</p>
5b	Title	<p>The Trust has reviewed question 5b of your request for information under the Freedom of Information Act (FOI) 2000.</p> <p>Section 21(1) of the FOI Act states: <i>(1)Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.</i></p> <p>The information requested is accessible here:</p> <p>Question 3</p> <p>https://www.elft.nhs.uk/sites/default/files/2023-10/ANON%20Response%20-%20FOI%20DA4950.pdf</p>
5c	Brief Description	Dispensing Robot.
6	Are you intending to expand the use of RPA in future, if so into which areas?	<p>The Trust has reviewed question 6 of your request for information under the Freedom of Information Act (FOI) 2000.</p> <p>Section 21(1) of the FOI Act states: <i>(1)Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.</i></p> <p>The information requested is accessible here:</p> <p>Question 9</p> <p>https://www.elft.nhs.uk/sites/default/files/2023-10/ANON%20Response%20-%20FOI%20DA4950.pdf</p>



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7	Have you already shared automations with another trust?	No.
7a	If yes, which organisations	Not applicable.
8	Are you happy for this to be shared with other NHS Trusts on request (information will not be shared outside the NHS)	Yes.



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