



East London
NHS Foundation Trust
Information Governance
Robert Dolan House
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25 July 2024

Our reference: FOI DA5498

I am responding to your request for information received 18 July 2024. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Information Rights Coordinator

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention



We promise to work together creatively to: learn 'what matters' to everyone, achieve a better quality of life and continuously improve our services.
We care . We respect . We are inclusive

Chief Executive Officer: Lorraine Sunduza
Chair: Eileen Taylor

Request: I am writing to you under the Freedom of Information Act 2000 to request the following information. Please may you provide me with:

Question 1: What e-signature vendor are you currently using?

Answer: The e-signature vendor used by the Trust is DocuSign supplied by Risual Ltd.

Question 2: How much are you paying for your current e-signature vendor?

Answer: The Trust is currently paying £30,056.40 for the duration of the contract.

Question 3: When is your renewal date for your e-signature vendor?

Answer: 9 August 2026.



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