



East London
NHS Foundation Trust
Information Governance
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20 August 2024

Our reference: FOI DA5540

I am responding to your request for information received 12 August 2024. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Information Rights Coordinator

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention



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Chief Executive Officer: Lorraine Sunduza
Chair: Eileen Taylor

Request:

Sourced Staffing Arrangements

Question 1a: Do you have a master vendor (MV) or neutral vendor (NV) arrangement in place for sourcing agency staff? If so, please state which arrangement is in place

Answer: The Trust has reviewed question 1a of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:

(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.

The information requested is accessible here:

Question 1

<https://www.elft.nhs.uk/sites/default/files/2023-03/ANON%20Response%20-%20FOI%20DA4616.pdf>

Question 1b: What is the name of the MV/NV provider(s) and what staffing groups do they source? e.g. medical, nursing etc.

Answer: The Trust has reviewed question 1b of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:

(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.

The information requested is accessible here:

Question 1 and 2

<https://www.elft.nhs.uk/sites/default/files/2023-03/ANON%20Response%20-%20FOI%20DA4616.pdf>

Question 1c: As part of the arrangement, is any NV technology provided by the supplier to help manage the procurement of agency staff?

Answer: Yes. Master Vendor (Pulse).

Question 1d: Please provide the contract start and end date for the supplier (dd/mm/yy)

Answer: **Contract Start Date: 1 October 2021.**

Contract end date:

Section 21(1) of the FOI Act states:

(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.

The information requested is accessible here:

Question 3d



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Direct Engagement

Question 2a: Does the organisation use a third party to provide a Direct Engagement/Outsourced Employment Solution? (This is where the NHS organisation sources agency staff via a recruitment agency but hold a direct contract between the organisation and the worker - there is often VAT savings associated to this employment model)

Answer: Yes.

Question 2b: What is the name of the Direct Engagement (DE)/Outsourced Employment supplier (e.g Staff Direct/247Time/Allocate/RL Datix, PlusUs, Retinue, Liaison, NHS Professionals, Agile Workforce/Holt, Litmus/Medacs etc.)

Answer: Section 21(1) of the FOI Act states:

(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.

The information requested is accessible here:

Question 4a

https://www.elft.nhs.uk/sites/default/files/2024-05/foi_da5332_-_appendix_1.pdf

Question 2c: Under the DE/Outsourced Employment arrangement, which staffing groups are managed? For example; Medical, Admin, Scientific staff. Please list all applicable

Answer: The staffing groups are as follows:

Medical & Dental
Allied Health Professionals (AHPs) - including Scientific, Therapeutic and Technical Staff
Nursing & Midwifery - including Health Care Assistants (HCAs)
Non-Medical Non-Clinical (NMNC) - including Admin & Clerical and Estates & Facilities

Question 2d: Please provide the contract start and end date for the DE supplier (dd/mm/yy)

Answer: **Contract Start Date: 01 November 2022.**

Contract end date:

Section 21(1) of the FOI Act states:

(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.

The information requested is accessible here:

Question 4d



https://www.elft.nhs.uk/sites/default/files/2024-05/foi_da5332_-_appendix_1.pdf

Question 2e: How much did the organisation pay the supplier in 23/24 (April 2023 to March 2024) for the provision of the direct engagement service?

Answer Section 21(1) of the FOI Act states:
(1)Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.

The information requested is accessible here:

Question 3a

https://www.elft.nhs.uk/sites/default/files/2024-05/foi_da5332_-_appendix_1.pdf

Vendor Management System for Nurse Agency

Question 3a: Does the organisation use a third-party Vendor Management System for the supply of nurse agency staff?

Answer: Yes.

Question 3b: Who supplies your Vendor Management System? E.g. RL Datix/Allocate, NHSP etc.

Answer: Section 21(1) of the FOI Act states:
(1)Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.

The information requested is accessible here:

Question 2

<https://www.elft.nhs.uk/sites/default/files/2023-03/ANON%20Response%20-%20FOI%20DA4616.pdf>

Question 3c: Please provide the contract start and end date for this provider (dd/mm/yy)

Answer: **Contract Start Date: 1 October 2021.**

Contract end date:

Section 21(1) of the FOI Act states:
(1)Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.

The information requested is accessible here:

Question 3f

https://www.elft.nhs.uk/sites/default/files/2024-05/foi_da5332_-_appendix_1.pdf



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Bank Management

Question 4a: Please name the technology provider used to manage the supply of your bank staff, inclusive of any outsourced or managed arrangements (i.e. NHSP, Bank Partners, RL Datix/Allocate, Liaison, Patchwork, Locum's Nest etc). If more than one supplier is used, please name all suppliers

Answer: The Trust bank is managed internally.

Question 4b: Please name the staffing group each provider is used for e.g. medical, nursing, AHPs, admin and clerical

Answer: Not applicable.

Question 4c: Please provide the contract start and end date for each bank supplier (dd/mm/yy)

Answer: Not applicable.

Question 4d: How much did the organisation pay the supplier(s) in 23/24 for the provision of the bank service?

Answer: Not applicable.



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