



Power Apps/Automation

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Power Apps

Power Apps is a Microsoft automation tool already in use and available across the NHS.

It contains artificial intelligence features to allow users to access templates and build applications without specialist technical knowledge.

You can connect the tool to your existing SharePoint documents, your email and teams' channels for example.



Automation

To perform routine and repetitive tasks with reduced or minimal human assistance. These tasks are often timeconsuming.

While automation aims to reduce human effort, it can still involve human interaction (e.g. for approvals).

In healthcare it should support clinical decision-making and reduce the administrative burden.

- **IMPORTANT INFORMATION:** When an app is developed for use within a patient care pathway, the following measures must be taken:
 - 1. A Clinical Safety Officer (CSO) must be appointed.
 - A comprehensive clinical risk assessment must be conducted.





Observations App

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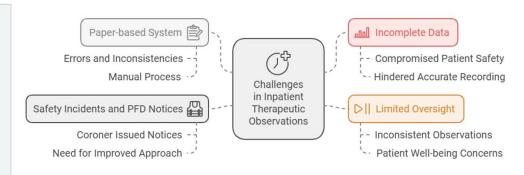
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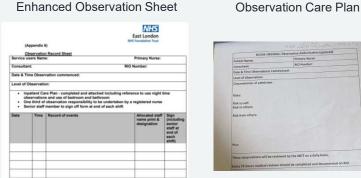
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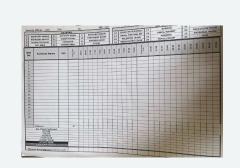
Power App to record Therapeutic Observations

Safety Incidents and PFD Notices. QI project: "Improving Observational Practice and Therapeutic Engagement Across Inpatient Wards". Power App-based solution to ensure comprehensive and reliable recording of observations.









General Observation Sheet

Review Template





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Timeline: Therapeutic Observations App

Design

Discovery sessions with a diverse range of inpatient teams across all directorates informed the development of a bespoke design tailored to the Trust's practices and policies.

Development

A minimum viable product (MVP) was developed, incorporating the essential features defined during the design phase.

Testing

Alpha testing was conducted in six wards across Newham, Tower Hamlets, City & Hackney, and Luton to assess the app's functionality, usability, and real-time integration with reporting systems.

Refinements

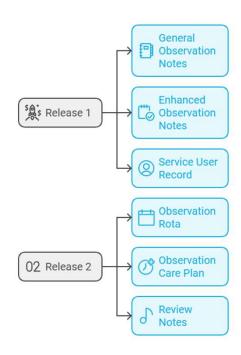
Insights from the testing phase are being integrated into the app's design, and the app is being prepared to meet regulatory requirements.

Regulatory Approvals

In addition to the existing DPIA and Cyber approvals, the app must undergo DCB0160 and DCB0129 Clinical Risk Management standards. ELFT has confirmed that the app is not classified as a medical device

Go live preparations

Ensure device and secure Wi-Fi readiness, provide comprehensive training, and offer ongoing support both during and post-implementation.







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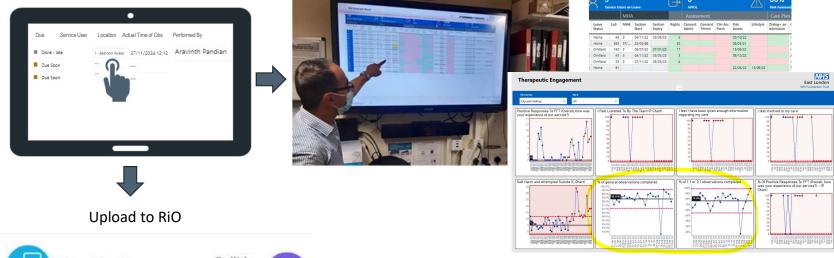
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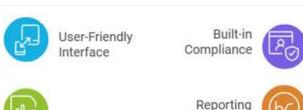
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How will the Therapeutic Observations App Improve Existing Process?





Capabilities

Real-Time Data

Visibility of the timeliness and completion of therapeutic observations will be able to be displayed on ward screens and safety pages in Power BI





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How to get support for Power Apps?

Data and Analytics has established a dedicated Power Apps Centre of Excellence (CoE) team to champion and share best practices in Power app development and ensure security measures are in place.

If you have an idea for a new PowerApps, please contact us at elft.analytics@nhs.net. A CoE team member will get in touch with you to review your idea and assist in writing a short business case. The business case will evaluate the opportunity, benefit, development model and resources needed. We will ensure that the process meets the trust's Information Governance and Cyber Security standards and has the appropriate licencing model.

We are also introducing a new App for submitting requests. This app will allow you to provide details on the costs and benefits of your idea or project, helping us prioritise effectively.

ervice Us				
Service Us	er's Name	Joe Bloggs	B00	
Rio ID			Legal Status	
Consultant		Jane Smith	Date of Ward	22/04/24
Ward		Joshua Ward	Admission	
Level of Ob	servation	Continuous	Frequency of	N/A
Number of Staff Assigned		21	Observation (International arrival	A7
Rio Code Date & Tim Commence		OBSVN05 on 24/04/24 03:00	Date/Time of last review	
Date & Tim- Commence	d Observation	on [2404240300		Create New Note (+)
Date & Tim- Commence	d Observation	24/04/24 03:00 Notes		Create New Note (+)
Date & Tim Commence Enhanced (Enhance	d Observation	Notes stion Notes] last review	Staff Name
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Date & Tim Commence Enhanced Enhance Date 24/04/24 24/04/24	d Observation d Observation Time 03:00 02:00 01:00	Notes Notes Level of Obs 21- Continuous 11- Continuous	Record of events In bedroom awake_ in bedroom awake_ in bedroom askep.	Staff Name Jone Due & John Smit Joe Bloggs John Smith