



East London

NHS Foundation Trust

Information Governance

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21 January 2025

Our reference: FOI DA5827

I am responding to your request for information received 17 January 2025. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Information Rights Coordinator

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention



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'what matters' to everyone, achieve a better quality
of life and continuously improve our services.
We care . We respect . We are inclusive

Chief Executive Officer: Lorraine Sunduza
Chair: Eileen Taylor

Request: Can I please make a Freedom of Information request for details underpinning returns to the provisional national estates returns information collection database for 23/24 (found [here](#)) for clinical service incidents caused by estates and infrastructure failure related to Critical Infrastructure Risk.

This is defined as the "number of incidents at the site specifically related to critical infrastructure risk backlog maintenance caused by estates and infrastructure failure which resulted in clinical services being delayed, cancelled or otherwise interfered with owing to problems or failures related to the estates and infrastructure failure".

Question 1: Please provide details of each incident recorded in the 23/24 returns including:
a) description of the estates issue,
b) description of disruption caused,
c) site and service affected and
d) length of downtime

I have attached a spreadsheet with the number of such incidents reported by each NHS trust on this email in the dataset for 23/24. Please note I am not looking for the number of incidents recorded, but details behind them. The trust should provide information for incidents totalling the number on the spreadsheet share. (Please see Appendix 1).

Answer: Please see table below:

| Details of each incident recorded in the 23/24 returns | |
|--|--|
| a) Description of the estates issue. | The issue reported was in relation to a leak into an office. |
| b) Description of disruption caused. | This issue caused disruption to nursing staff, due to unavailability of an office. The staff were relocated. |
| c) Site and service affected. | The site affected was the John Howard Centre. The service affected was Forensic services. |
| d) Length of downtime. | There was no downtime or disruption to service users / patients. |



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