



East London

NHS Foundation Trust

Information Governance

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23 January 2025

Our reference: FOI DA5835

I am responding to your request for information received 22 January 2025. This has been treated as a request under the Freedom of Information Act 2000.

When an organisation receives a request for information under the Freedom of Information Act, it is allowed under the Act to apply a blanket exemption to this where it has concluded that providing a response would take in excess of eighteen hours.

When the cost of compliance and extracting information would exceed eighteen hours, a cost limit of £450 can be applied. This is explained in Section 12 of the Freedom of Information Act 2000 and is based on a rate of £25 per hour, regardless of the rate of pay of any individual involved in the retrieval of requested information, and equates to eighteen hours work.

Having reviewed your request, the Trust has noted that it would not be able to provide all the information requested within the eighteen hours specified in the Freedom of Information Act 2000. However, in this instance and to assist you, we have provided a partial response to your request as per below.

In order to assist you with your request, I have advised below the timing each question would take to help you to refine your request. If you wish to refine your request to comply with the eighteen hour time limit, please do get in touch.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Information Rights Coordinator



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If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113

Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention



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Request:

Question 1: Provide the name, job title and contact details for the person responsible for car park management

Answer: The Trust has reviewed question 1 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 12(1) of the Freedom of Information Act 2000 states:

Section 12(1) does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit.

The Trust has reviewed your request and in order to collate this information, it would be necessary to approach each service individually to establish the local arrangements, as car parks are managed locally. This is estimated to take over eighteen hours to collate. Please be advised that, if you wish to refine your request to within the appropriate limit, such as a particular car park location within the Trust, then such a request can be processed within the limit.

Question 2: Provide the name, job title and contact details for the person responsible for procuring any external provider of car park management services

Answer: The Trust has reviewed question 2 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 12(1) of the Freedom of Information Act 2000 states:

Section 12(1) does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit.

The Trust has reviewed your request and in order to collate this information, it would be necessary to approach each service individually to establish the local arrangements, as car parks are managed locally. This is estimated to take over eighteen hours to collate. Please be advised that, if you wish to refine your request to within the appropriate limit, such as a particular car park location within the Trust, then such a request can be processed within the limit.

Question 3: Confirm if your car parks are managed by yourselves 'in house' or are managed by an external contractor

Answer: The Trust has reviewed question 3 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 12(1) of the Freedom of Information Act 2000 states:

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location within the Trust, then such a request can be processed within the limit.

Question 4: Where an external contractor manages your car parks please state the following:

- **Company name(s)**
- **Value of the current contract(s)**
- **Start and end date of current contract(s)**
- **Any contract extensions already implemented, or planned to be implemented, and the length of these extensions**

Answer: The Trust has reviewed question 4 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 12(1) of the Freedom of Information Act 2000 states:

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The Trust has reviewed your request and in order to collate this information, it would be necessary to approach each service individually to establish the local arrangements, as car parks are managed locally. This is estimated to take over eighteen hours to collate. Please be advised that, if you wish to refine your request to within the appropriate limit, such as a particular car park location within the Trust, then such a request can be processed within the limit.

Question 5: For external provision of the service, please confirm the procurement route used to tender for these services (eg. via a named framework agreement, direct award, etc.)

Answer: The Trust has reviewed question 5 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 12(1) of the Freedom of Information Act 2000 states:

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Question 6: What methods do you currently have in place to manage your car parks (eg. attendant, ANPR, barrier, permit system)

Answer: The Trust has reviewed question 6 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 12(1) of the Freedom of Information Act 2000 states:



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Question 7: What is the planned date(s) for the renewal of your contract(s) or re-tender of the car park management services

Answer: The Trust has reviewed question 7 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 12(1) of the Freedom of Information Act 2000 states:

Section 12(1) does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit.

The Trust has reviewed your request and in order to collate this information, it would be necessary to approach each service individually to establish the local arrangements, as car parks are managed locally. This is estimated to take over eighteen hours to collate. Please be advised that, if you wish to refine your request to within the appropriate limit, such as a particular car park location within the Trust, then such a request can be processed within the limit.

Question 8: How do you plan to procure your next external provider of car park management services and what is the time scale for this?

Answer: The Trust has reviewed question 8 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 12(1) of the Freedom of Information Act 2000 states:

Section 12(1) does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit.

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