Information Governance
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Our reference: FOI DA5862

I am responding to your request for information received 5 February 2025 and clarified on 6 March 2025. I am sorry for the delay in responding to your request. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Information Rights Coordinator

Chief Executive Officer: Lorraine Sunduza
Chair: Eileen Taylor

Request:

Question 1: I am writing to make an open government request for all the information to which I am entitled under the FOI Act 2000.
Please provide information regarding the following 9 system contracts and their accompanying consulting support contracts:
1. Assessment and risk management
2. Bed Management
3. Clinical Portal
4. EPR
5. Finance
6. Finance BI and analytics system
7. Health Information Exchange (HIE)
8. Procurement Software
9. Trust Integration Engine (TIE)

Please enter 'No System Installed' or 'No Department' under supplier name if your trust does not use the system or have the department:
a) System type –
b) Supplier name –
c) System name –
d) Date installed –
e) Contract expiration –
f) Is this contract annually renewed? - Yes/No
g) Do you currently have plans to replace this system? - Yes/No
h) Procurement framework –
i) Other systems it integrates with? –
j) Total value of contract (£) –
k) Notes (e.g. we are currently out to tender) –

System definitions:
Assessment and risk management: Electronic systems to perform patient/clinical assessments and risk management.

Bed Management: Real-time bed states are viewable and accessible, enabling more efficient management of bed occupancy and patient movements.

Clinical Portal: An electronic window that will allow clinicians to view defined information about individual patients in a 'virtual' electronic patient record drawn from information held in different clinical systems. Integrates a variety of products and services in the clinical setting.

EPR: An electronic patient/health record is an electronic record of periodic health care of a single individual, provided mainly by one institution. A digital version of a patient's paper chart.

Finance: This is a financial management and accounting solution used alongside HR software. Suppliers here include Unit4.

Finance BI and analytics system: Tools used for transforming and analysing financial and related data sets.

Health Information Exchange (HIE): A system which allows health care providers and patients to appropriately access and securely share a patient's vital medical information electronically.

Procurement Software: Procurement software is a business software that automates the procurement process, from sourcing and vendor

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selection to purchase order creation and payment processing. It helps with supplier management, spend management/analysis, contract management, and compliance in procurement operations.

Trust Integration Engine (TIE): Trust Integration Engine (TIE)-Integration engine enables trust merger sites to access clinical systems through one consistent, secure platform.

Answer: Please see Appendix 1 attached.

Question 2:   Can you please provide your trust's IT spend for the following financial year: FY 2023-24:
Please include in your IT spend calculation the cost of your IT staff, Software, Services, Hardware, Communication equipment and Other IT spend for the requested financial year.

Clarification: IT Services: Please include both consultation services and support services in your calculation.

Answer: Please see table below:

Category	Spend in Financial Year 2023/24 (£)
IT staff	8,379,084.13
Software	999,068.90
Services	243,076.56
Hardware	1,994,521.49
Communication equipment	1,318,602.50
Other IT spend	572,298.02
Total	**13,263,575.04**

We promise to work together creatively to: learn 'what matters' to everyone, achieve a better quality of life and continuously improve our services.
We care . We respect . We are inclusive

The ELFT Promise

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