



**East London**

**NHS Foundation Trust  
Information Governance**

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30<sup>th</sup> April 2025

**Our reference: FOI DA5712**

I am responding to your request for information received 8 November 2024. I am sorry for the delay in responding to your request. This has been treated as a request under the Freedom of Information Act 2000.

When an organisation receives a request for information under the Freedom of Information Act, it is allowed under the Act to apply a blanket exemption to this where it has concluded that providing a response would take in excess of eighteen hours.

When the cost of compliance and extracting information would exceed eighteen hours, a cost limit of £450 can be applied. This is explained in Section 12 of the Freedom of Information Act 2000 and is based on a rate of £25 per hour, regardless of the rate of pay of any individual involved in the retrieval of requested information, and equates to eighteen hours work.

Having reviewed your request, the Trust has noted that it would not be able to provide all the information requested within the eighteen hours specified in the Freedom of Information Act 2000. However, in this instance and to assist you, we have provided a partial response to your request as per below.

In order to assist you with your request, I have advised below the timing each question would take to help you to refine your request. If you wish to refine your request to comply with the eighteen hour time limit, please do get in touch.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

FOI Team



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'what matters' to everyone, achieve a better quality  
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**Chief Executive Officer:** Lorraine Sunduza  
**Chair:** Eileen Taylor

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Tel: 0303 123 1113

Web: [www.ico.org.uk](http://www.ico.org.uk)

**Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention**



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**Request:**

**Question 1: Please provide the names of framework agencies you have used to fill your permanent roles between April 2024 and October 2024.**

**Answer:** The Trust uses Pulse Healthcare, who is our Master vendor and primary supplier.

Trust framework agencies used for the period include:

- Hunter Healthcare Resourcing Ltd
- Keystream Group Ltd
- Roc Search Ltd
- HCL Workforce Solutions
- MSI Recruitment Ltd
- ID Medical
- Your World Nursing Ltd
- Unity Healthcare Recruitment Ltd
- Venn Group
- Mental Health Practitioners (MHP)
- DRC Locums Ltd
- Medicure Professionals Ltd
- Promedical Personnel Ltd
- Tripod Partners
- Westmeria Recruitment Ltd
- Service Care Solutions Ltd
- Medsol Healthcare Services Ltd
- Coyles Personnel PLC
- Athona
- Sensible Staffing
- Nurslink

**Question 2: Please provide the names of NON framework agencies you have you used to fill roles between April 2024 and October 2024.**

**Answer:**

- Ackerman Pierce Ltd
- Adult Mental Health
- Archer Resourcing
- MM
- Pertemps
- Premium
- Lantum
- Locum Meds
- Infermiera Health Care
- Medicare
- MHP
- Nursing 2000
- Priority Nursing
- KMI
- Total Healthcare Partnership



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**Question 3: For each agency, can you specify the types of roles (e.g., nursing, doctors, AHP positions) they were contracted to recruit?**

**Answer:** The Trust used the following non-framework and framework agencies between April-October 2024:

<b>OFF FRAMEWORK AGENCIES</b>	<b>FRAMEWORK AGENCIES</b>
<b>Medical &amp; Dental</b>	<b>Medical &amp; Allied Health Professionals (AHP)</b>
Lantum Locum Meds	Via our Master Vendor PULSE
<b>Nursing, Midwifery &amp; Health Visiting</b>	<b>Admin</b>
Ackerman Pierce Ltd Adult Mental Health Archer Resourcing MM Pertemps Premium	Venn Group ROC Search Ltd Hunter Healthcare Key Stream Group Nursing HCL Workforce Solutions MSI Recruitment Ltd Your World recruitment Unity Healthcare Recruitment Ltd IDM Mental Health Practitioners agency DRC Locums Ltd Medicare Professionals Ltd Promedical Personnel Ltd Tripod Partners Westmeria Recruitment Ltd Service Care Solutions Ltd Medsol Healthcare Services Ltd Coyles Personnel PLC Athona Sensible Staffing Nurslink
<b>Community: Nursing</b> Infermiera Health Care Medicare MHP Nursing 2000 Priority Nursing	
<b>Psychiatric Intensive Care Unit (PICU)</b> KMI Total Healthcare Partnership	



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**Question 4: Please provide a breakdown of the number of positions filled through each agency by job role and department.**

**Answer:** The Trust has reviewed question 4 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 12(1) of the Freedom of Information Act 2000 states:

*Section 12(1) does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit*

The Trust has reviewed your request for information and in order to collate this information, it would be necessary to manually review each invoice across all agencies to identify shifts processed outside of the consolidated process. From July 2024, we transitioned non-DE (Direct Engagement) bookings to HealthRoster, any invoices for shifts processed outside of consolidated invoicing are not included in this figure. This would require over 18 hours of work to collate.

To advise and assist, the Trust have provided the list of DE and non-DE bookings from HealthRoster from July 2024 to present. In July 2024, the Trust transitioned NON-DE bookings to HealthRoster, any invoices for shifts processed outside of consolidated invoicing are not included in this.

Please see Appendix 1 attached.

**Question 5: What is the expenditure on international agency recruitment projects for permanent positions between April 2024 and October 2024 for Doctors?**

**Answer:** The Trust did not have any international agency recruitment projects for doctors during the period April 2024 and October 2024, therefore did not incur any expenditure.

**Question 6: What is the expenditure on international agency recruitment projects for permanent positions between April 2024 and October 2024 for Nurses?**

**Answer:** The Trust did not have any international agency recruitment projects for nurses during the period April 2024 and October 2024, therefore did not incur any expenditure.

**Question 7: What is the expenditure on NON-International agency recruitment projects for permanent positions between April 2024 and October 2024 for Doctors?**

**Answer:** The Trust did not incur any expenditure for permanent agency doctors during this period.

**Question 8: What is the expenditure on NON-International agency recruitment projects for permanent positions between April 2024 and October 2024 for Nurses?**

**Answer:** The Trust did not incur any expenditure for permanent agency nurses during this period.

**Question 9: What criteria does the Trust use to decide to engage an external agency for permanent recruitment?**

**Answer:** The Trust uses the Most Economically Advantageous Tender (MEAT) criteria when engaging an external agency for permanent recruitment.



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