



East London
NHS Foundation Trust
Information Governance
Robert Dolan House
9 Alie Street
London
E1 8DE

Email elft.foi@nhs.net
Website: <https://www.elft.nhs.uk>

16 May 2025

Our reference: FOI DA5834

I am responding to your request for information received 21 January 2025 and clarified on 12 February. I am sorry for the delay in responding to your request. This has been treated as a request under the Freedom of Information Act 2000.

When an organisation receives a request for information under the Freedom of Information Act, it is allowed under the Act to apply a blanket exemption to this where it has concluded that providing a response would take in excess of eighteen hours.

When the cost of compliance and extracting information would exceed eighteen hours, a cost limit of £450 can be applied. This is explained in Section 12 of the Freedom of Information Act 2000 and is based on a rate of £25 per hour, regardless of the rate of pay of any individual involved in the retrieval of requested information, and equates to eighteen hours work.

Having reviewed your request, the Trust has noted that it would not be able to provide all the information requested within the eighteen hours specified in the Freedom of Information Act 2000. However, in this instance and to assist you, we have provided a partial response to your request as per below.

In order to assist you with your request, I have advised below the timing each question would take to help you to refine your request. If you wish to refine your request to comply with the eighteen hour time limit, please do get in touch.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

FOI Team

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.



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Chief Executive Officer: Lorraine Sunduza
Chair: Eileen Taylor

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113

Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention



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Request:

Question 1: Please can you confirm how many shifts have been released/allocated to ON framework agencies within the last 30 days?

Answer: A total of 671 shifts were released to on framework agencies in the 30 days up to 21 January 2025.

Question 2: In the last 30 days which wards, or departments were these ON framework requests for?

Answer: Please see table below:

Amphill Community Mental Health Team (CMHT)
Biggleswade CMHT
Community Nursing (Mid, Mid West, North, South)
Early Intervention Service
Bedfordshire Unise Team
Dementia Service
EQUIP
Neighbourhood Recovery Service
DeCar CMHT
Community Mental Health (CMH) Hub
Early Intervention Service
Early Development and Learning (EDL)
Recovery Team North
Primay Care - The Greenhouse
Rapid Response Team
Admission Avoidance & Discharge Service
CMHT Isle of Dogs
North East Locality District Nursing
South East Locality District Nursing

Question 3: Please can you confirm how many shifts have been filled by ON framework agencies within the last 30 days?

Answer: A total of 728 nursing shifts were filled by on framework agencies, in the 30 days up to 21 January 2025.

Question 4: Which on framework agencies are the trust currently utilizing for nursing vacancies and what is the current spend on these agencies year to date?

Answer: The Trust has reviewed question 4 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 12(1) of the Freedom of Information Act 2000 states:

Section 12(1) does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit

The Trust has reviewed your request for information and in order to collate this information, it would be necessary to manually review each invoice across all agencies to identify shifts processed outside of the consolidated process. From July 2024, we transitioned non-DE (Direct Engagement) bookings to HealthRoster, any invoices for shifts processed outside of consolidated invoicing are not included. This would require over 18 hours of work to collate.



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To advise and assist, the Trust has provided a list of on-framework agencies utilised for nursing in the period July 2024 to March 2025, along with the total spend on these agencies:

- Ackerman Pierce Ltd
- Athona Ltd
- Coyle Personnel Plc
- DRC Locums Ltd
- HCRGStaffing Ltd
- Hojona
- ID Medical Group Ltd
- KMI Recruitment Ltd
- Medicure Professionals Ltd
- Medsol Healthcare Services Ltd
- MSI Recruitment Ltd
- Nurslink Recruitment Ltd
- Promedical Personnel Ltd
- Pulse
- Sanctuary Personnel Ltd
- Sensible Staffing Ltd
- Service Care Solutions Ltd
- Tripod Partners
- Unity Healthcare Recruitment Ltd
- Venture Partnership Ltd
- Westmeria Recruitment Ltd
- Your World Nursing Ltd

The total spend on the above agencies in this period: £1,642,874.45.

Question 5: Please can you confirm how many shifts have been released to OFF Framework agencies within the last 30 days?

Answer: No nursing shifts were released to off framework agencies in the 30 days up to 21 January 2025.

Question 6: What is the average charge for registered nurses, RMNs from ON framework agencies?

Clarification: I can confirm this will just be over the past 30 days.

Answer: The average hourly rate charges for on-framework nurses in the 30 days up to 21 January 2025 was £35.20.

Please note, this figure is an overall average across all bands and includes rates for nights, Saturdays, Sundays, bank holidays, and standard shifts.

Question 7: Who at temporary staffing is responsible for onboarding ON framework agencies and could you provide me with their name and contact details such as their email?

Answer: Barbara Britner, Interim Chief People Officer.
Email: barbara.britner@nhs.net
Temporary staffing email: elft.join-bank@nhs.net



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