



East London

NHS Foundation Trust

Information Governance

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16 May 2025

Our reference: FOI DA6004

I am responding to your request for information received 15 April 2025 and clarified on 17 April. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Information Rights Coordinator

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention



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'what matters' to everyone, achieve a better quality
of life and continuously improve our services.
We care . We respect . We are inclusive

Chief Executive Officer: Lorraine Sunduza
Chair: Eileen Taylor

Request: I'm writing under the Freedom of Information Act 2000 to request information about complaints submitted by the midwives, nurses and doctors working at your trust. From 1 Jan 2023 up to and including 15 April 2025, can you please tell me the following:

Question 1: The number of grievances submitted by midwives, broken down into the nature of the complaint, including but not limited to:

- **Bullying and harassment**
- **Work relations**
- **Terms and conditions of employment**
- **Health and safety**

Please break this down by year and month.

Answer: The Trust has reviewed question 1 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

*Any person making a request for information to a public authority is entitled—
(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and
(b) if that is the case, to have that information communicated to them.*

East London NHS Foundation Trust is primarily a Mental Health and Community Health Trust and as such does not employ midwives. The Trust is therefore unable to provide a response.

Question 2: For “bullying and harassment” and “work relations” (above) please provide us with the trust’s summary of each grievance submitted by midwives and, where relevant, the outcome. Where necessary, please remove identifying details.

Answer: The Trust has reviewed question 2 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

*Any person making a request for information to a public authority is entitled—
(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and
(b) if that is the case, to have that information communicated to them.*

East London NHS Foundation Trust is primarily a Mental Health and Community Health Trust and as such does not employ midwives. The Trust is therefore unable to provide a response.

Question 3: The number of grievances submitted by doctors. Please break this down by year.

Clarification: I would like to request information about both grievances and complaints made, including complaints made under East London NHS Foundation Trust's Dignity at Work policy.

Answer: Please see Appendix 1 attached.

Question 4: The number of grievances submitted by nurses. Please break this down by year.



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Answer: Please see Appendix 1 attached.



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