



**East London**  
NHS Foundation Trust  
**Information Governance**  
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28 May 2025

**Our reference: FOI DA6044**

I am responding to your request for information received 9 May 2025. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Information Rights Coordinator

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Tel: 0303 123 1113  
Web: [www.ico.org.uk](http://www.ico.org.uk)

**Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention**



We promise to work together creatively to: learn 'what matters' to everyone, achieve a better quality of life and continuously improve our services.  
**We care . We respect . We are inclusive**

**Chief Executive Officer:** Lorraine Sunduza  
**Chair:** Eileen Taylor

**Request:**

**Question 1: What system is used to store image files (i.e. records which have been scanned and digitised)?**

Answer: The Trust does not have an Electronic Document Management (EDM) system. Our primary clinical records system is electronic and any attachments are scanned on to the clinical system.

The Trust uses the following clinical systems for digitised patient records:  
EMIS / RIO / Carepath / SystmOne.

**Question 2: The current total amount of data stored in the system. Please provide this in terabytes (TB).**

Answer: The Trust has reviewed question 2 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

*Any person making a request for information to a public authority is entitled—  
(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and  
(b) if that is the case, to have that information communicated to them.*

East London NHS Foundation Trust does not record the information requested and is unable to quantify the volume of data added to storage as it is stored natively in the clinical systems. The Trust is therefore unable to provide a response.

**Question 3: The volume of data added to the system annually for the past two years (2022/23 and 2023/24), with figures in TB.**

Answer: The Trust has reviewed question 3 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

*Any person making a request for information to a public authority is entitled—  
(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and  
(b) if that is the case, to have that information communicated to them.*

East London NHS Foundation Trust does not record the information requested and is unable to quantify data deleted from system storage as it is stored natively in the clinical systems. The Trust is therefore unable to provide a response.

**Question 4: The hosting environment used for the system (e.g. on-premise, local cloud, or external private cloud).**

Answer: External private cloud.

**Question 5: The total amount of data that has been deleted from the system since its initial implementation, also in terabytes.**

Answer: The Trust has reviewed question 5 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

*Any person making a request for information to a public authority is entitled—*



*(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and  
(b) if that is the case, to have that information communicated to them.*

East London NHS Foundation Trust does not record the information requested and is unable to quantify data storage as it is stored natively in the clinical systems. The Trust is therefore unable to provide a response.



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