



**East London**

**NHS Foundation Trust**

**Information Governance**

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28 May 2025

**Our reference: FOI DA6048**

I am responding to your request for information received 12 May 2025. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Information Rights Coordinator

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Tel: 0303 123 1113  
Web: [www.ico.org.uk](http://www.ico.org.uk)

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We promise to work together creatively to: learn  
'what matters' to everyone, achieve a better quality  
of life and continuously improve our services.  
**We care . We respect . We are inclusive**

**Chief Executive Officer:** Lorraine Sunduza  
**Chair:** Eileen Taylor

**Request:**

**Question 1:** Please can you provide the number of service users that have accessed the Tower Hamlets Together cafe since it originally began operating in 2020/21.

**Answer:** To date, a total of 16,086 service users have accessed the Tower Hamlets Together Café since it opened.

**Question 2:** Please can this be broken down into each year? I believe that this will be aligned with the financial year so should be as follows:

- 2020/21
- 2021/22
- 2022/23
- 2023/24
- 2024/25

**Answer:** Please see table below:

Tower Hamlets Crisis Café attendance		
Financial Year	Number of patients seen by ELFT clinician	Total number of service users attending Crisis Cafe
2020/21	64	905
2021/22	126	2,563
2022/23	100	3,698
2023/24	61	3989
2024/25	75	4165
2025/26 (to May 2025)	9	766
<b>Grand Total:</b>	<b>435</b>	<b>16,086</b>



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