



East London
NHS Foundation Trust
Information Governance
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11 June 2025

Our reference: FOI DA5981

I am responding to your request for information received 7 April 2025. I am sorry for the delay in responding to your request. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Information Rights Coordinator

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention



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'what matters' to everyone, achieve a better quality
of life and continuously improve our services.
We care . We respect . We are inclusive

Chief Executive Officer: Lorraine Sunduza
Chair: Eileen Taylor

Request: I am writing to request information under the Freedom of Information Act regarding the running costs of your IT service management system (ITSM) at your organisation.

Specifically, I am requesting information on the following:

Question 1: In the period 1st January 2025 to 31st March 2025 please provide a breakdown of:

- Total trust spend with framework agencies for locum nurses
Please provide a further breakdown for locum nurses by:
 - Spend per band
 - Spend per specialty
 - Spend per agency name

Answer: The Trust has reviewed your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

*Any person making a request for information to a public authority is entitled—
(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and
(b) if that is the case, to have that information communicated to them.*

East London NHS Foundation Trust has recently transitioned to a new system and, as a result, does not currently maintain or have access to a centralised and consistently reliable record indicating whether individual bookings were made under a framework agreement. This is further complicated by the existence of multiple frameworks, each allowing for different booking arrangements. Agencies may have been on a framework at the time of booking but subsequently left, or may have joined a framework after the booking occurred. Given these factors, the Trust regrets that it is not in a position to confirm the framework status of specific historical bookings.

In an effort to assist, please see below the Total agency spend for locum nurses between 1st January 2025 to 31st March 2025 per banding.

Total spend for locum nurses between 1st January 2025 to 31st March 2025 please provide a breakdown of: per banding	
Banding	Total (£)
Qualified	324.44
Band 4	21.69
Band 5	110,768.16
Band 6	494,477.25
Band 7	8,522.36
Grand Total	614,113.90

Question 2: In the period 1st January 2025 to 31st March 2025 please provide a breakdown of:

- Total trust spend with off-framework agencies for locum nurses
Please provide a further breakdown for locum nurses by:
 - Spend per band
 - Spend per specialty
 - Spend per agency name



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Answer: The Trust has reviewed question 2 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

Any person making a request for information to a public authority is entitled—
(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and
(b) if that is the case, to have that information communicated to them.

East London NHS Foundation Trust has recently transitioned to a new system and, as a result, does not currently maintain or have access to a centralised and consistently reliable record indicating whether individual bookings were made under a framework agreement. This is further complicated by the existence of multiple frameworks, each allowing for different booking arrangements. Agencies may have been on a framework at the time of booking but subsequently left, or may have joined a framework after the booking occurred. Given these factors, the Trust regrets that it is not in a position to confirm the framework status of specific historical bookings.

In an effort to assist, the Total agency spend for locum nurses between 1st January 2025 to 31st March 2025 was £3,907,117.31.

Question 3: In the period 1st January 2025 to 31st March 2025 please provide a breakdown of:

- **Total trust spend with the internal trust bank or associated external provider agencies for locum nurses**

Please provide a further breakdown for locum nurses by:

- **Bank spend per band**
- **Spend per specialty**

Answer: Please see table below:

Total bank spend for locum nurses between 1st January 2025 to 31st March 2025 please provide a breakdown of: per banding		
Banding	Speciality	Total (£)
Bank nurse band 5	Registered nursing, midwifery and health visiting staff	2,118,527.06
Bank nurse band 6	Registered nursing, midwifery and health visiting staff	1,330,572.23
Bank nurse band 7	Registered nursing, midwifery and health visiting staff	431,143.75
Bank nurse band 8	Registered nursing, midwifery and health visiting staff	26,874.27
Grand Total		3,907,117.31

- **Spend per agency name**

Answer: The Trust has reviewed your request for information under the Freedom of Information Act (FOI) 2000.

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(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and
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East London NHS Foundation Trust does not record the information requested. The Trust does not utilise agencies for Bank employment and is therefore unable to provide a response.

Question 4: Please confirm the total number of nursing shifts booked during this period for all agency nursing only, no bank staff nursing to be included (1st January 2025 to 31st March 2025).

Answer: 2248 agency nursing shifts.

Question 5: Please confirm the total number of nursing shifts booked above NHSE capped rates during this period for all agency nursing only, no bank staff nursing to be included (1st January 2025 to 31st March 2025).

Answer: 197 shifts.



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