



**East London**  
**NHS Foundation Trust**  
**Information Governance**  
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**Website:** <https://www.elft.nhs.uk>

5 June 2025

**Our reference: FOI DA6016**

I am responding to your request for information received 22 April 2025 and clarified on 3 June. I am sorry for the delay in responding to your request. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Information Rights Coordinator

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Tel: 0303 123 1113  
Web: [www.ico.org.uk](http://www.ico.org.uk)

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We promise to work together creatively to: learn  
'what matters' to everyone, achieve a better quality  
of life and continuously improve our services.  
**We care . We respect . We are inclusive**

**Chief Executive Officer:** Lorraine Sunduza  
**Chair:** Eileen Taylor

**Request:**

**Question 1: What technology platform does the Trust currently use to support its Direct Engagement (DE) model for the medical locum workforce?**

Answer: Allocate StaffDirect and Pulse Software.

**Question 2: What is the name of the platform provider?**

Answer: The Trust has reviewed question 2 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:

*(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.*

The information requested is accessible here:

Question Q4a:

[https://www.elft.nhs.uk/sites/default/files/2024-05/foi\\_da5332\\_-\\_appendix\\_1.pdf](https://www.elft.nhs.uk/sites/default/files/2024-05/foi_da5332_-_appendix_1.pdf)

**Question 3: What is the cost of the platform expressed as a percentage fee or pence per hour?**

**Clarification: percentage fee based on actual costs rather than the contract value.**

**The time period I am requesting information for is the most recent full financial year available.**

Answer: Direct Engagement: £0.66 per hour. (Cost capped at 2.99% of total processed costs).  
Payroll: £0.66 per hour. (Cost capped at 2.99% of total processed costs).

**Question 4: What staffing groups does the Trust include in its Direct Engagement (DE) model (e.g., medical, AHPs, clinical, non-clinical)?**

Answer: The Trust has reviewed question 4 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:

*(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.*

The information requested is accessible here:

Question Q4:

[https://www.elft.nhs.uk/sites/default/files/2024-05/foi\\_da5332\\_-\\_appendix\\_1.pdf](https://www.elft.nhs.uk/sites/default/files/2024-05/foi_da5332_-_appendix_1.pdf)

**Question 5: What is the current uptake of the DE model within the Trust, specifically as a percentage or proportion of the total locum workforce?**

Answer: The current uptake of the DE model within the Trust is 100% for all qualifying staff groups.



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