



East London
NHS Foundation Trust
Information Governance
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Website: <https://www.elft.nhs.uk>

10 June 2025

Our reference: FOI DA6043

I am responding to your request for information received 8 May 2025 and clarified on 13 May. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Information Rights Coordinator

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention



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Chief Executive Officer: Lorraine Sunduza
Chair: Eileen Taylor

Request: Please provide the following information for the time period between 1st January 2019 (or the date of inception for your trust) and 5th May 2025, inclusive.

Question 1: Please send me a copy of any documents outlining guidelines or codes of conduct regarding mental health care plans which have been used or disseminated within the Trust. This should include any materials relating to NICE, CPA Policy, and 'Triangle of Care'.

Answer: The Trust has reviewed question 1 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:

(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.

The information requested is accessible here:

<https://www.elft.nhs.uk/sites/default/files/2023-10/CPA%20Policy%201.3.docx>

Question 2: Please send me a copy of any documents outlining guidelines or codes of conduct regarding care coordinators which have been used or disseminated within the Trust. This should include any materials relating to NICE and 'Triangle of Care'.

Answer: The Trust has reviewed question 2 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:

(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.

The information requested on NICE is accessible here:

<https://www.elft.nhs.uk/intranet/documents/nice-guidelines>

The Trust does not have any policies relating to Triangle of Care.

Question 3: Please send me copies of all Serious and Untoward Incident Review documents which relate to the treatment of mental health patients within your trust.

Clarification: I am hoping to receive information regarding inpatient and community mental health patients. I would also just like to add that I am expecting these reports to be redacted for personally identifying information.

Answer: The Trust has reviewed question 3 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 14(1) of the FOI Act states:

Section 14(1) does not oblige a public authority to comply with a request for information if the request is vexatious.

The Trust has reviewed your request and, in order to provide the information, it would require the Trust to read through and review 400 Serious Incident (SI) reports for the time period between 1st January 2019 to 5th May 2025. This would involve staff having to review over 12,000 pages of SI reviews which will need to be scrutinised line by line as they will all contain third party



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personal information, including sensitive personal information, which would require the redaction of personal identifiable data and medical information. Conducting these reviews and redactions would cause a considerable and unreasonable burden to the Trust and, on this basis, the Trust therefore considers this request exempt under Section 14(1).

You may wish to refine your request to a shorter time frame and a particular subject.



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