



East London

NHS Foundation Trust

Information Governance

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18 June 2025

Our reference: FOI DA6050

I am responding to your request for information received 13 May 2025. I am sorry for the delay in responding to your request. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Information Rights Coordinator

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

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Chief Executive Officer: Lorraine Sunduza
Chair: Eileen Taylor

Request: I am writing to request information under the Freedom of Information Act 2000. I would like to request the following details regarding the Podiatry service within your NHS Trust:

Question 1: How many patients were treated by podiatrists in 2024?

Answer: 9479 patients.

Question 2: Once referral is received, what are the current waiting times for patients to have both their first appointments as well as for follow up appointments? Can you please break down waiting times in excess of 6 and 13 weeks for podiatry appointments?

Answer: First Appointment:
Current wait time – 82 weeks.
6957 patients waited in excess of six weeks.
4942 – patients waited in excess of 13 weeks .

Follow up appointments:
Current wait time 136 weeks.
4706 patients waited in excess of six weeks.
4365 patients waited in excess of 13 weeks.

Question 3: How many patients are currently on the Trust's waiting list to receive podiatry related treatment in total?

Answer: 871 patients.

Question 4: Does your trust have an internal waiting target for the wait time for a first appointment to be made once the patient has been referred, if so, what is it and is the Trust meeting this target?

Answer: Yes. The waiting target for all podiatry services is 18 weeks. Currently the Trust is not meeting its target in Bedfordshire, however it is meeting its targets consistently in Tower Hamlets and Newham.



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