



East London
NHS Foundation Trust
Information Governance
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19 June 2025

Our reference: FOI DA6073

I am responding to your request for information received 23 May 2025. This has been treated as a request under the Environmental Information Regulations 2004

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Information Rights Coordinator

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

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We promise to work together creatively to: learn
'what matters' to everyone, achieve a better quality
of life and continuously improve our services.
We care . We respect . We are inclusive

Chief Executive Officer: Lorraine Sunduza
Chair: Eileen Taylor

Request: I am writing to request information under the Environmental Information Regulations about heat in your hospitals.

Question 1: How many complaints you have received due to “heat” “overheating” “too hot” “high temperatures”, each year for the last three years. If you don’t record complaints as such, please undertake a keyword search.

Answer: Please see Appendix 1 attached.

Question 2: A copy of or link to your most recent heatwave plan

Answer: Please see Appendix 2 attached.

Question 3a: Number of surgery appointments (operations) cancelled each year for the last four years

Answer: Please see Appendix 1 attached.

Question 3b: Of these cancelled, how many were cancelled due to overheating / heat / power failures due to heat,

Answer: Please see Appendix 1 attached.

Question 4: Do you routinely measure the air temperature in your maternity wards?
b. if so, how many times has it exceeded 26C, each year for the last three years?

Answer: Please see Appendix 1 attached.



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