



**East London**  
NHS Foundation Trust  
**Information Governance**  
Robert Dolan House  
9 Alie Street  
London  
E1 8DE

**Email** [elft.foi@nhs.net](mailto:elft.foi@nhs.net)  
**Website:** <https://www.elft.nhs.uk>

10 June 2025

**Our reference: FOI DA6085**

I am responding to your request for information received 2 June 2025. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Information Rights Coordinator

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Tel: 0303 123 1113  
Web: [www.ico.org.uk](http://www.ico.org.uk)

**Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention**



We promise to work together creatively to: learn  
'what matters' to everyone, achieve a better quality  
of life and continuously improve our services.  
**We care . We respect . We are inclusive**

**Chief Executive Officer:** Lorraine Sunduza  
**Chair:** Eileen Taylor

**Request:** I am writing to request information under the Freedom of Information Act 2000 regarding the cyber security of your NHS Trust, specifically relating to incidents and the current measures in place to mitigate such threats.

#### **Ransomware incidents (FY2022–FY2025)**

**Question 1:** Please confirm whether any digital systems within hospitals managed by your NHS Trust were affected by ransomware attacks during the financial years 2022–2023 through to 2024–2025 (inclusive).

**If yes:**

- a) How many separate ransomware incidents occurred within this period?
- b) For each incident, please provide:
- c) The date or month of occurrence
- d) A brief description of the nature of the attack (e.g. type of ransomware, point of system entry, services impacted)

**Answer:** No.

#### **Data breaches following cyber incidents (FY2022–FY2025)**

**Question 2:** Were any data breaches reported as a result of ransomware or other cyber incidents during this period?

**If yes, please provide for each breach:**

- a) The type(s) of data affected (e.g. patient records, staff information)
- b) The specific impacts of each breach, categorised as follows (where applicable):
- c) Loss of patient data
- d) Loss of staff data
- e) Disruption to patient services (please specify which services, if known)
- f) Disruption to operational processes
- g) Financial impact (e.g. cost of recovery, penalties, compensation, etc.)
- h) Other impacts – please specify

**Answer:** No.

#### **Current cyber security measures (as of date of request)**

**Question 3:** Please list all cyber security measures and protocols currently in place across the Trust. These may include, but are not limited to:

- a) Cyber insurance (including provider and coverage if available)
- b) Internal and external firewall systems
- c) Use of multi-factor authentication (MFA) for user accounts
- d) Access control systems for sensitive data and critical systems
- e) Anti-virus and anti-malware protection
- f) Cyber security training or awareness programmes for employees
- g) Regular penetration testing or security audits (please specify frequency)
- h) Existence and status of an incident response plan (e.g. last updated date)

**Answer:** The Trust has reviewed question 3 of your request for information under the Freedom of Information Act (FOI) 2000.



We promise to work together creatively to: learn 'what matters' to everyone, achieve a better quality of life and continuously improve our services.  
**We care . We respect . We are inclusive**

**Chief Executive Officer:** Lorraine Sunduza  
**Chair:** Eileen Taylor

Section 31(1)(a) of the FOI Act states:

*31(1) Information which is not exempt information by virtue of section 30 is exempt information if its disclosure under this Act would, or would be likely to, prejudice*

*(a) the prevention or detection of crime,*

The information requested, if released into the public domain, could have the potential to identify weaknesses within the Trust's digital infrastructure, leaving it open to cyber threat. For this reason an exemption has been applied.



We promise to work together creatively to: learn 'what matters' to everyone, achieve a better quality of life and continuously improve our services.  
**We care . We respect . We are inclusive**

**Chief Executive Officer:** Lorraine Sunduza  
**Chair:** Eileen Taylor