



East London
NHS Foundation Trust
Information Governance
Robert Dolan House
9 Alie Street
London
E1 8DE

Email elft.foi@nhs.net
Website: <https://www.elft.nhs.uk>

11 June 2025

Our reference: FOI DA6087

I am responding to your request for information received 3 June 2025. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Information Rights Coordinator

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention



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'what matters' to everyone, achieve a better quality
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Chief Executive Officer: Lorraine Sunduza
Chair: Eileen Taylor

Request: Under the Freedom of Information Act 2000 I would like to request the following information from your organisation:

Question 1: How much was spent on translation and interpretation costs over the last five financial years (2020/2021, 2021/2022, 2022/23, 2023/24, 2024/25)? Please could this data be broken down into a total sum over the five years and also broken down by each financial year.

Answer: Please see table below;

Financial Year	Expenditure on translating and Interpreting services
2020/21	<p>The Trust has reviewed your request for information under the Freedom of Information Act (FOI) 2000.</p> <p>Section 21(1) of the FOI Act states: <i>(1)Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.</i></p> <p>The information requested is accessible here:</p> <p>Question 1a:</p> <p>https://www.elft.nhs.uk/sites/default/files/2023-11/ANON%20Response%20-%20FOI%20DA5001.pdf</p>
2021/22	<p>The Trust has reviewed your request for information under the Freedom of Information Act (FOI) 2000.</p> <p>Section 21(1) of the FOI Act states: <i>(1)Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.</i></p> <p>The information requested is accessible here:</p> <p>Question 2:</p> <p>https://www.elft.nhs.uk/sites/default/files/2023-11/foi_da5048_-_appendix_1.pdf</p>
2022/23	<p>The Trust has reviewed your request for information under the Freedom of Information Act (FOI) 2000.</p> <p>Section 21(1) of the FOI Act states: <i>(1)Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.</i></p> <p>The information requested is accessible here:</p> <p>Question 1b:</p>



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	https://www.elft.nhs.uk/sites/default/files/2023-11/ANON%20Response%20-%20FOI%20DA5001.pdf
2023/24	£1,027,774.00
2024/25	£1,082,674.00
Grand total	£5,312,569.00

Question 2: Please can a separate list of the top five languages incurring the highest cost in the financial year 2024/25 also be included, with how much was spent on each language.

Answer: Please see table below:

Top five languages incurring the highest cost	Spend in the financial year 2024/25
Bengali/Sylheti	£251,472.00
Bengali Dhaka	£84,770.00
Urdu	£71,300.00
Arabic	£55,082.00
Farsi	£39,499.00



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