



**East London**  
**NHS Foundation Trust**  
**Information Governance**  
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**Website:** <https://www.elft.nhs.uk>

18<sup>th</sup> March 2025

**Our reference: FOI DA5878**

I am responding to your request for information received 12 February 2025 and clarified on 14 February. I am sorry for the delay in responding to your request. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

FOI Team

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Tel: 0303 123 1113  
Web: [www.ico.org.uk](http://www.ico.org.uk)

**Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention**



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'what matters' to everyone, achieve a better quality  
of life and continuously improve our services.  
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**Chief Executive Officer:** Lorraine Sunduza  
**Chair:** Eileen Taylor

**Request:**

**Question 1:** Please provide the rostering solution used for the below staffing groups. Where more than one supplier is used for each staff group, please provide the name of each supplier.

- **Medical & Dental**
- **Nursing & Health Care Assistants**
- **Scientific, Therapeutic & Technical Staff including of Allied**
- **Health Professionals**
- **Administration and Estates**

**Answer:** The Trust has reviewed question 1 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:

*(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.*

The information requested is accessible here:

Question 1:

<https://www.elft.nhs.uk/sites/default/files/2023-09/ANON%20Response%20-%20FOI%20DA4918.pdf>

**Question 2:** Please list below the staffing groups where e-rostering is currently live and being used?

**Answer:** Medical.  
Nursing and Health Care Associates.  
Allied Health Professionals.  
Admin and clerical.

**Question 3:** Please tick the below Medical Specialities that are currently rostered on the system

- **General Medicine**
- **General Surgery**
- **Anaesthetics**
- **Obstetrics and Gynaecology**

**Answer:** The Trust has reviewed question 3 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

*Any person making a request for information to a public authority is entitled—  
(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and  
(b) if that is the case, to have that information communicated to them.*

East London NHS Foundation Trust is primarily a Mental Health and Community Health Trust and as such does not provide general medicine, general surgery, anaesthetics, obstetrics or gynaecology services. The Trust is therefore unable to provide a response.



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**Question 4: What percentage of workforce are rostered on the system? Please list the percentages by the staffing groups listed below-**

- Medical & Dental
- Nursing & Health Care Assistants
- Scientific, Therapeutic & Technical Staff including of Allied
- Health Professionals
- Administration and Estates

**Clarification: the percentage of total Trust staff on the rostering system who are within the given categories.**

Answer: Medical & Dental - Only Agency staff are rostered  
Nursing & Health Care Assistants - 100% of staff are rostered.  
Scientific, Therapeutic & Technical Staff including of Allied Health Professionals - 90% of staff are rostered.  
Administration and Estates - 90% of staff are rostered.

**Question 5: What is the contract start date for your rostering supplier/suppliers? Please list the name of the supplier and contract start date.**

Answer: Allocate Software PLC – Contract start date: 1 June 2023.

**Question 6: What is the contract end date for your rostering supplier/suppliers? Please list the name of the supplier and contract end date.**

Answer: The Trust has reviewed question 6 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:

*(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.*

The information requested is accessible here:

Question 2b:

[https://www.elft.nhs.uk/sites/default/files/2024-03/anon\\_response\\_-\\_foi\\_da5137.pdf](https://www.elft.nhs.uk/sites/default/files/2024-03/anon_response_-_foi_da5137.pdf)

**Question 7: What was the annual cost of your rostering supplier/ suppliers for the financial year 22/23 (April 2022 - March 2023)?**

Answer: £212,582.00

**Question 8: Did the organisation use a framework to procure your rostering supplier/suppliers? Please state the name of the supplier and framework it was procured from.**

Answer: Healthtrust Europe Framework HTE-01525.2 (Lot 2 – software).

**Question 9: From the table below please indicate which interfaces are being used and at what frequency?**

Interface In/Out	Daily	Weekly	Monthly	Ad Hoc
ESR Generic Attendance Inbound Interface				Out
ESR Generic Absence Inbound Interface				Out



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ESR Generic Outbound Interface	In
E-Job PlanningIn/Out	
Junior DoctorsIn/Out	
Staffbank / Agency	In/Out
Identity Provider Servers	In/Out

Answer: Please see below:

Interface- In/Out Daily Weekly Monthly Ad Hoc  
 ESR Generic Attendance Inbound Interface Out  
 ESR Generic Absence Inbound Interface Out  
 ESR Generic Outbound Interface In  
 Staff bank / Agency In/Out

**Question 10: Does your organisation use self rostering? (If yes, please complete the below questions. If no, please ignore) 2. Please list below the staffing groups where self- rostering is currently being used?**

Answer: Self rostering pilot is scheduled to start in April 2025 for two inpatient services.

**Question 11: What percentage of your workforce is currently utilizing self-rostering?**

Answer: None currently.

**Question 12: Are manual or technology based mechanisms used to facilitate self-rostering?**

Answer: Not applicable.



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