



**East London**  
**NHS Foundation Trust**  
**Information Governance**  
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24<sup>th</sup> May 2025

**Our reference: FOI DA5965R**

I am responding to your request for a further internal review under the Freedom of Information Act 2000 which was received on 27<sup>th</sup> May 2025. This was regarding our response on 2<sup>nd</sup> June 2025.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Tel: 0303 123 1113  
Web: [www.ico.org.uk](http://www.ico.org.uk)

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We promise to work together creatively to: learn  
'what matters' to everyone, achieve a better quality  
of life and continuously improve our services.  
**We care . We respect . We are inclusive**

**Chief Executive Officer:** Lorraine Sunduza  
**Chair:** Eileen Taylor

**Request:**

**Question 1:** I am writing to request an internal review of the handling of my FOI request.

The information regarding details about the Trust's Digital Infrastructure (including aspects of hosting, help desks, and data warehousing etc) was requested on 25 March 2025. I requested a follow-up as to the status of the request on 06 May and 16 May.

However, there is still no response.

**We still require this information, can you please let me know when we might receive a response on this?**

**Answer:**

Concerning your request for an internal review of the handling of your FOI request which was due on the 24<sup>th</sup> April 2025 and disclosed on the 2<sup>nd</sup> June 2025, the Trust acknowledges your request for a review and would like to apologise for the delay in its response and any inconvenience caused. This was due to a delay in obtaining the information requested from the appropriate departments along with a high caseload. The Trust is currently reviewing measures internally in an attempt to avoid such delays in future.

A response to your request was disclosed on 2<sup>nd</sup> June 2025, which disclosed information and details of any exemptions applied where relevant.



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**Original Request DA5965:**

**Request:** Can you please provide an update on your Trust's Infrastructure, including aspects of Database software, Wifi coverage, and Virtualisation? The questions are in the attached spreadsheet, which I would be grateful if you could fill in.

**Answer:** Please see Appendix 1



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