



**East London**

NHS Foundation Trust

**Information Governance**

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1 July 2025

**Our reference: FOI DA6018**

I am responding to your request for information received 23 April 2025. I am sorry for the delay in responding to your request. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Information Rights Coordinator

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Tel: 0303 123 1113

Web: [www.ico.org.uk](http://www.ico.org.uk)

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We promise to work together creatively to: learn  
'what matters' to everyone, achieve a better quality  
of life and continuously improve our services.  
**We care . We respect . We are inclusive**

**Chief Executive Officer:** Lorraine Sunduza  
**Chair:** Eileen Taylor

**Request:**

**Question 1:** In the period 1st December 2024 – 1st March 2025 what is your “on” Framework Agency expenditure and total number of hours filled for AHP / HSS Please break down per month.

**Answer:** Please see table below:

| Period        | a. On Framework Agency expenditure for AHP / HSS (£)   | b. Total number of agency hours filled for AHP / HSS |
|---------------|--|--|
| December 2024 | The Trust has reviewed question 1 of your request for information under the Freedom of Information Act (FOI) 2000.<br><br>Section 1(1) of the Freedom of Information Act 2000 states:<br><i>Any person making a request for information to a public authority is entitled—<br/>(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and<br/>(b) if that is the case, to have that information communicated to them.</i><br><br>The Trust has recently transitioned to a new system and, as a result, does not currently hold or have access to a centralised and consistently reliable record that confirms whether individual bookings were made under a framework agreement. This is due to the existence of multiple frameworks, each allowing for various booking arrangements, which may change over time. For instance, an agency may have been part of a framework at the time of booking but is no longer included, or may have joined a framework after the booking took place. In light of these factors, the Trust regrets that it is not in a position to confirm the framework status of specific historical bookings. |  |
| January 2025  |  |  |
| February 2025 |  |  |
| March 2025    |  |  |

**Question 2:** In the period 1st December 2024 – 1st March 2025 what is your “Off” Framework Agency expenditure and total number of hours filled for AHP/HSS? Please break down per month.

**Please provide a further breakdown by: spend per grade and spend per agency name.**

**Answer:** The Trust has reviewed question 2 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:  
*Any person making a request for information to a public authority is entitled—  
(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and  
(b) if that is the case, to have that information communicated to them.*



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**Question 3: Do you have an in-house temporary staffing team to manage your agency requests OR is this outsourced to a Master Vendor or Neutral Vendor provider? – if outsourced, what is the name of the company?**

Answer: The Trust has an in-house temporary staffing team to manage agency requests.

**Question 4: If outsourced, what was the start date and expiry date of the contract with this provider?**

Answer: Not applicable.

**Question 5: What is your current Bank staff fill rate for AHP/HSS?**

Answer: The current bank fill rate for AHP/HSS is 90.38%.

**Question 6: What is your current Agency fill rate for AHP/HSS?**

Answer: The current agency fill rate for AHP/HSS is 100%

**Question 7: How many agencies are currently supplying the Trust with AHP/HSS staff and what are their names?**

Answer: Three agencies are currently supplying the Trust with AHP/HSS staff. They are: Amare Health, Pulse, Social Work Limited.

**Question 8: Who is head of your procurement or temporary staffing team responsible for approving framework agencies who are wishing to join your preferred supplier list and what are their contact details?**

Answer: Kevin Curnow, Chief Finance Officer.  
Email: [kevincurnow@nhs.net](mailto:kevincurnow@nhs.net)



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