



East London

NHS Foundation Trust

Information Governance

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4 July 2025

Our reference: FOI DA6024

I am responding to your request for information received 28 April 2025. I am sorry for the delay in responding to your request. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Information Rights Coordinator

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113

Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention



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Chief Executive Officer: Lorraine Sunduza
Chair: Eileen Taylor

Request:

Question 1: Please provide the "On" Framework Agency expenditure and total number of doctors/Nursing/AHP/HSS recruited through Agency for fixed term and Permanent positions during the period from 1st January 2024 to 31st March 2025.

Answer: The Trust has reviewed question 1 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

*Any person making a request for information to a public authority is entitled—
(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and
(b) if that is the case, to have that information communicated to them.*

The Trust has recently moved systems and does not record or have access to a reliable central source that would indicate whether such a booking was on or off framework. This is because there are multiple frameworks that an agency might be on for a variety of booking options. They may have been on the framework at the time of the booking but are no longer on the framework or they may have joined the framework after the booking but weren't on it at the time. The Trust is therefore unable to provide this information in full.

Under S16 of the FOI Act we have a duty to provide advice and assistance. As such the Trust can provide a total spend figure for agency recruitment of doctors/Nursing/AHP/HSS for the period from 1st January 2024 to 31st March 2025 as requested: £25,114,498.84. This is both on and off framework expenditure.

Question 2: Please provide the "Off" Framework Agency expenditure and total number of doctors/Nursing/AHP/HSS recruited through Agency for fixed term and Permanent positions during the period from 1st January 2024 to 31st March 2025.

Answer: The Trust has reviewed question 2 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

*Any person making a request for information to a public authority is entitled—
(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and
(b) if that is the case, to have that information communicated to them.*

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Question 3: Does your organization have an in-house Recruitment team to manage permanent requests, or is this outsourced to a Master Vendor or Neutral Vendor provider? If outsourced, please provide the name of the company.

Answer: Yes. The Trust has an in-house recruitment team for permanent staff.

Question 4: If the recruitment services are outsourced, what was the start date and expiry date of the contract with this provider?

Answer: Not applicable, the Trust does not outsource recruitment services.

Question 5: How many agencies are currently supplying the Trust for doctors'/AHP/HSS/ Nursing fixed term and Permanent recruitment, and what are their names?

Answer: Five agencies as follows:

- Pulse
- IMG Connect
- Doc 2 UK
- PE Global
- Kaizen

Question 6: Who is the head of your procurement or Recruitment team responsible for approving framework agencies wishing to join your preferred supplier list? Please provide their contact details.

Answer: Barbara Britner. Interim Chief People Officer.
Email: barbara.britner@nhs.net



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