



**East London**

NHS Foundation Trust

**Information Governance**

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1 July 2025

**Our reference: FOI DA6072a**

I am responding to your request for information received 12 June 2025. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Information Rights Coordinator

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Tel: 0303 123 1113  
Web: [www.ico.org.uk](http://www.ico.org.uk)

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We promise to work together creatively to: learn  
'what matters' to everyone, achieve a better quality  
of life and continuously improve our services.  
**We care . We respect . We are inclusive**

**Chief Executive Officer:** Lorraine Sunduza  
**Chair:** Eileen Taylor

**Request:** Could you provide an update for the expiry of the following systems:

**Question 1:** **BI & Data Warehousing: In-house (contract expiry date)**  
**Expiry: 31/03/2025**

**Answer:** Not applicable, this is an in-house service.

**Question 2:** **Clinical noting: CareFlow Medicines Management (JAC) – (contract expiry date)**  
**Expiry: 31/01/2026**

**Answer:** Currently valid, not yet renewed.

**Question 3:** **Clinical noting: EMIS Health (EMIS Web) – (contract expiry date)**  
**Expiry: 30/11/2025**

**Answer:** Currently valid, not yet renewed.

**Question 4:** **Clinical noting: ILLY Systems (CarePath) (contract expiry date)**  
**Expiry: 31/08/2025**

**Answer:** Currently valid, not yet renewed.

**Question 5:** **Clinical noting: Mayden (IAPTus) – (contract expiry date)**  
**Expiry: Out of contract but still in use**

**Answer:** Out of contract but still in use.

**Question 6:** **HR: TRAC (TRAC) – (contract expiry date)**

**Answer:** Expiry date: 31/05/2026.

**Question 7:** **HR: NHS England (Electronic Staff Record (ESR)) – (contract expiry date)**  
**Expiry:**

**Answer:** Not applicable as contract is held with NHS England.

**Question 8:** **Virtual Wards: Docobo (Docobo) (contract expiry date)**  
**Expiry: 31/05/2025**

**Answer:** Expiry date: 31/10/2027.

**Question 9:** **Virtual Wards: Generated Health (Florence) – (contract expiry date)**  
**Expiry: 31/05/2025**

**Answer:** Expiry date: 10/03/2027.

**Question 10:** **Could you provide the information for your Integration platform as the link you provided required me to log in.**

**Answer:** System Type: Integration Engine.  
Supplier: InterSystems, Inc.



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System Name: HealthShare, Health Connect.  
Date Installed: 18/03/2024.  
Contract expiration: 17 March 2026.  
Is this contract annually renewed? No.  
Current have plans to replace this system? – No.  
Procurement framework: LPP.  
Other systems it integrates with: RIO, Patients Know Best.  
Total value of contract: £42,745.00.



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