



**East London**

NHS Foundation Trust

**Information Governance**

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08 July 2025

**Our reference: FOI DA6088**

I am responding to your request for information received 3 June 2025. I am sorry for the delay in responding to your request. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Information Rights Coordinator

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Tel: 0303 123 1113  
Web: [www.ico.org.uk](http://www.ico.org.uk)

**Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention**



We promise to work together creatively to: learn  
'what matters' to everyone, achieve a better quality  
of life and continuously improve our services.  
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**Chief Executive Officer:** Lorraine Sunduza  
**Chair:** Eileen Taylor

**Request:**

**Question 1: From 1st March 2025 to 31st May 2025, please list the wards/departments you have requested shifts for off framework agencies in your Adult Nursing, Mental Health, Community Teams?**

**Answer:** The Trust has reviewed question 1 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

*Any person making a request for information to a public authority is entitled—  
(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and  
(b) if that is the case, to have that information communicated to them.*

East London NHS Foundation Trust has recently transitioned to a new system and, as a result, does not currently maintain or have access to a centralised and consistently reliable record indicating whether individual bookings were made under a framework agreement. This is further complicated by the existence of multiple frameworks, each allowing for different booking arrangements. Agencies may have been on a framework at the time of booking but subsequently left, or may have joined a framework after the booking occurred. Given these factors, the Trust regrets that it is not in a position to confirm the framework status of specific historical bookings.

Under S16 of the FOI Act we have a duty to provide advice and assistance. As such the Trust can provide data for the last 30 days or the list of relevant wards/departments without being broken down by on/off framework. If this is helpful then please submit a new request outlining your refined requirements.

**Question 2: Please provide a list of off-framework agencies used by the Trust from 1st March 2025 to 31st May 2025 and the amount of off framework spend for each agency.**

**Answer:** The Trust has reviewed question 2 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

*Any person making a request for information to a public authority is entitled—  
(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and  
(b) if that is the case, to have that information communicated to them.*

East London NHS Foundation Trust has recently transitioned to a new system and, as a result, does not currently maintain or have access to a centralised and consistently reliable record indicating whether individual bookings were made under a framework agreement. This is further complicated by the existence of multiple frameworks, each allowing for different booking arrangements. Agencies may have been on a framework at the time of booking but subsequently left, or may have joined a framework after the booking occurred. Given these factors, the Trust regrets that it is not in a position to confirm the framework status of specific historical bookings.

Under S16 of the FOI Act we have a duty to provide advice and assistance. As such the Trust can provide data for the last 30 days or the list of agencies used by the Trust without being broken down by on/off framework. If this is helpful then please submit a new request outlining your refined requirements.



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**Question 3: How much was your Off-Framework agency spend for each of the following staff groups between 1st March 2025 to 31st May 2025 (a) RGN's (b) RCN's (c) RMN (d) ITU Nurse (e) A&E Nurse (f) HCA (g) CPN (h) NICU Nurse**

**Answer:** The Trust has reviewed question 3 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

*Any person making a request for information to a public authority is entitled—  
(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and  
(b) if that is the case, to have that information communicated to them.*

East London NHS Foundation Trust has recently transitioned to a new system and, as a result, does not currently maintain or have access to a centralised and consistently reliable record indicating whether individual bookings were made under a framework agreement. This is further complicated by the existence of multiple frameworks, each allowing for different booking arrangements. Agencies may have been on a framework at the time of booking but subsequently left, or may have joined a framework after the booking occurred. Given these factors, the Trust regrets that it is not in a position to confirm the framework status of specific historical bookings.

Under S16 of the FOI Act we have a duty to provide advice and assistance. As such the Trust can provide data for the last 30 days or the total expenditure without being broken down by on/off framework. If this is helpful then please submit a new request outlining your refined requirements.

**Question 4: Please provide me with the name, contact number & email address of the person responsible for responsible for temporary nursing agency onboarding for your Trust?**

**Answer:** Barbara Britner, Interim Chief People Officer.  
Tel: 0207655 4000  
Email: [barbara.britner@nhs.net](mailto:barbara.britner@nhs.net)



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