



East London

NHS Foundation Trust

Information Governance

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London

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23 July 2025

Our reference: FOI DA6129

I am responding to your request for information received 30 June 2025 and clarified on 1 July. This has been treated as a request under the Freedom of Information Act 2000.

When an organisation receives a request for information under the Freedom of Information Act, it is allowed under the Act to apply a blanket exemption to this where it has concluded that providing a response would take in excess of eighteen hours.

When the cost of compliance and extracting information would exceed eighteen hours, a cost limit of £450 can be applied. This is explained in Section 12 of the Freedom of Information Act 2000 and is based on a rate of £25 per hour, regardless of the rate of pay of any individual involved in the retrieval of requested information, and equates to eighteen hours work.

Having reviewed your request, the Trust has noted that it would not be able to provide all the information requested within the eighteen hours specified in the Freedom of Information Act 2000. However, in this instance and to assist you, we have provided a partial response to your request as per below.

In order to assist you with your request, I have advised below the timing each question would take to help you to refine your request. If you wish to refine your request to comply with the eighteen hour time limit, please do get in touch.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Information Rights Coordinator



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Chair: Eileen Taylor

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113

Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention



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Request: Please find details we're looking to get information on below in relation to East London NHS Foundation Trust

Question 1: How much money did your trust spent on maintenance of electrical equipment in 2024, 2023, 2022, 2021, 2020?

Answer: The Trust has reviewed question 1 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 12(1) of the Freedom of Information Act 2000 states:
Section 12(1) does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit

The Trust has reviewed your request for information and in order to collate this information, it would be necessary to review all relevant invoices for the time period in question. This is estimated to take over 18 hours to review.

Question 2: How many power failures have you experienced since 1 Jan 2020? What was the cause?

Answer: Please see table below for number of power failures per year since 2020, with a breakdown by incident type (cause):

Year	2020	2021	2022	2023	2024	2025	Grand Total
Incident type							
Electrical Incident	1	0	0	0	0	0	1
External Issue	0	2	0	0	0	1	3
Faulty Appliance	1	0	0	0	0	0	1
Faulty socket	1	0	0	1	0	0	2
Fire	0	0	1	0	0	0	1
Gas Leak	2	0	0	0	0	0	2
Generator failure	0	0	0	1	0	0	1
Generator Issue	0	0	1	1	0	0	2
Generator Test	0	0	1	3	0	0	4
High demand of power tripped system	0	0	0	0	1	0	1
Internal Issue	0	4	0	0	0	0	4
Lift Issue	0	0	3	0	0	0	3
Lighting Outage	0	0	1	0	0	0	1
None specified	1	1	6	3	7	3	21
Planned outage	0	0	0	0	0	1	1
Power Cut	1	0	1	1	0	0	3
Tripped Electrics	0	1	1	0	0	0	2
Water Leak	0	2	1	2	1	0	6
Grand Total	7	10	16	12	9	5	59

Question 3: How many hours of downtime due to electrical failure have been lost in 2024, 2023, 2022, 2021, 2020?

Answer: The Trust has reviewed question 3 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:
Any person making a request for information to a public authority is entitled—



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*(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and
(b) if that is the case, to have that information communicated to them.*

East London NHS Foundation Trust does not record the information requested and is therefore unable to provide a response.

Question 4: How many appointments have been cancelled due to electrical failures in 2024, 2023, 2022, 2021, 2020?

Answer: The Trust has reviewed question 4 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:
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(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and
(b) if that is the case, to have that information communicated to them.*

East London NHS Foundation Trust does not record the information requested and is therefore unable to provide a response.

Question 5: How many operations have been cancelled due to electrical failures in 2024, 2023, 2022, 2021, 2020?

Answer: The Trust has reviewed question 5 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:
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(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and
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East London NHS Foundation Trust is primarily a Mental Health and Community Health Trust and as such does not provide surgery services. The Trust is therefore unable to provide a response.

Question 6: Have you received funding to repair, replace or upgrade electrical equipment? How much and from whom?

Answer: The Trust has not received specific funding for electrical infrastructure.

Question 7: If yes, where has this funding been spent?

Answer: Not applicable.

Question 8: Will you receive funding from the Estate Safety fund?

Answer: No, the Trust will not receive funding from the Estates Safety fund in the current financial year.

Question 9: How much have you invested in digital solutions for ongoing asset maintenance?

Answer: The Trust has reviewed question 9 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:



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East London NHS Foundation Trust does not record the information requested and is therefore unable to provide a response. However please be advised that the Trust is currently retendering its hard FM provision which includes improvements in this area.

Question 10: How many assets can be monitored remotely?

Answer: The Trust has reviewed question 10 of your request for information under the Freedom of Information Act (FOI) 2000.

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Question 11: When did you last update your single line diagram?

Answer: The Trust has approximately 139 buildings. There is no single line diagram.

Question 12: How many electrical assets are you responsible for maintaining?

Clarification: Electrical assets are the individual physical components, equipment, and systems that make up the broader electrical infrastructure. We're focusing on

- 1. Power Generation Units: Turbines, generators, solar panels, wind turbines, batteries, and associated control systems, including any back up generators**
- 2. Protection and Control Devices: Circuit breakers, relays, sensors, and monitoring equipment.**
- 3. End-User Assets: Meters, backup generators, electric vehicle charging stations, and building management systems.**

Answer: The Trust has reviewed question 12 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:
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East London NHS Foundation Trust does not record the information requested and is therefore unable to provide a response.

Question 13: What percentage of your electrical maintenance activity is driven by the need to fix issues rather than preventative measures?



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Answer: The Trust has reviewed question 13 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

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