



East London
NHS Foundation Trust
Information Governance
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16 July 2025

Our reference: FOI DA6150

I am responding to your request for information received 15 July 2025. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Information Rights Coordinator

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention



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'what matters' to everyone, achieve a better quality
of life and continuously improve our services.
We care . We respect . We are inclusive

Chief Executive Officer: Lorraine Sunduza
Chair: Eileen Taylor

Request: I am writing to request information under the Freedom of Information Act 2000.

I would like to request additional information relating to the inspection and maintenance of any of the following systems under LOLER regulations:

- Patient lifting hoists / slings
- Bath hoists
- Stand aids
- Other disability hoists
- Track hoists
- Any other equipment used to lift people in a medical setting

Please could you provide the following information:

Question 1: Who currently provides the above-mentioned services?

Answer: Arjo.

Question 2: Is there an existing contract in place that governs the provision of these services?

Answer: Yes.

Question 3: If so, when is the current contract due to expire?

Answer: The Trust has reviewed question 3 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

*Any person making a request for information to a public authority is entitled—
(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and
(b) if that is the case, to have that information communicated to them.*

East London NHS Foundation Trust does not record the information requested as the service is procured via NHS Supply Chain framework. The Trust is therefore unable to provide a response.

Question 4: Is there an extension clause in the current contract?

Answer: The Trust has reviewed question 4 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

*Any person making a request for information to a public authority is entitled—
(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and
(b) if that is the case, to have that information communicated to them.*

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Question 5: What is the current contract value annually?



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Answer: The Trust has reviewed question 5 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:
Any person making a request for information to a public authority is entitled—
(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and
(b) if that is the case, to have that information communicated to them.

East London NHS Foundation Trust does not record the information requested as the service is procured via NHS Supply Chain framework. The Trust is therefore unable to provide a response.

Question 6: How was the contract awarded?

Answer: The Trust has reviewed question 6 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:
Any person making a request for information to a public authority is entitled—
(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and
(b) if that is the case, to have that information communicated to them.

East London NHS Foundation Trust does not record the information requested as the service is procured via NHS Supply Chain framework. The Trust is therefore unable to provide a response.

Question 7: Who oversaw the contract award? Please provide a phone number / email address.

Answer: Kevin Curnow, Chief Finance Officer.
Tel: 0207 655 4000.
Email: kevincurnow@nhs.net

Question 8: Is there any intention to release a tender for the above-mentioned services in the foreseeable future? If so, kindly provide an estimated timeline or relevant details.

Answer: The Trust has reviewed question 8 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:
Any person making a request for information to a public authority is entitled—
(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and
(b) if that is the case, to have that information communicated to them.

East London NHS Foundation Trust does not record the information requested as the service is procured via NHS Supply Chain framework. The Trust is therefore unable to provide a response.

Question 9: If applicable, please provide information of which main contractor provides Hard FM services

Answer: The Trust's current Hard FM contract has expired, and we are currently in the final stages of a procurement exercise.



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