



**East London**  
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**Information Governance**  
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**Website:** <https://www.elft.nhs.uk>

15 August 2025

**Our reference: FOI DA6131**

I am responding to your request for information received 2 July 2025. I am sorry for the delay in responding to your request. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Information Rights Coordinator

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Tel: 0303 123 1113  
Web: [www.ico.org.uk](http://www.ico.org.uk)

**Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention**



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**Chief Executive Officer:** Lorraine Sunduza  
**Chair:** Eileen Taylor

**Request:**

**Question 1: Temporary Staffing Agency Spend**

**Please provide the total agency/locum spend across all staff groups.**

**Where possible, please also provide a breakdown by the following clinical and non-clinical categories:**

**Medical and Dental  
Nursing and Midwifery  
Allied Health Professionals (AHPs)  
Health Science Services  
Administrative and Clerical  
Estates and Facilities**

**Answer:** The Trust has reviewed question 1 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:

*(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.*

The information requested is accessible here:

Question 1:

[https://www.elft.nhs.uk/sites/default/files/2024-10/anon\\_response\\_-\\_foi\\_da5539.pdf](https://www.elft.nhs.uk/sites/default/files/2024-10/anon_response_-_foi_da5539.pdf)

Please note, the Trust records staff categories as listed in the response above.

**Question 2: Bank Staffing Spend**

**Please provide the total spend on internal bank staffing during the same period, also broken down by the staff groups listed above.**

**Answer:** The Trust has reviewed question 2 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:

*(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.*

The information requested is accessible here:

Question 1:

[https://www.elft.nhs.uk/sites/default/files/2024-10/anon\\_response\\_-\\_foi\\_da5539.pdf](https://www.elft.nhs.uk/sites/default/files/2024-10/anon_response_-_foi_da5539.pdf)

**Question 3: Agency Hourly Charge Rates**

**For each staff group,  
Medical and Dental  
Nursing and Midwifery  
Allied Health Professionals (AHPs)  
Health Science Services**



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**Administrative and Clerical  
Estates and Facilities**

please provide:

- The average hourly charge rate paid to agencies
- The highest hourly charge rate paid
- The lowest hourly charge rate paid

Answer: Please see table below:

<b>Agency hourly charge rates for 2024/25</b>			
<b>Staff group</b>	<b>Average hourly rate paid to agencies</b>	<b>Highest hourly charge rate paid</b>	<b>Lowest hourly charge rate paid</b>
<b>Medical &amp; Dental</b>	£8.00	£12.00	£3.60
<b>Nursing &amp; Midwifery</b>	Not recorded	Not recorded	Not recorded
<b>AHPs</b>	£6.40	£19.84	£1.60
<b>Health Science services</b>	£5.20	£11.00	£2.22
<b>Admin &amp; Clerical</b>	£9.58	£16.00	£4.00
<b>Estates &amp; Facilities</b>	Not recorded	Not recorded	Not recorded

**Question 4: Breakdown of Agency Spend and Hours Worked For each recruitment agency supplying temporary staff, please provide:**

- The total spend with that agency

Answer: The Trust has reviewed your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

*Any person making a request for information to a public authority is entitled—  
(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and  
(b) if that is the case, to have that information communicated to them.*

East London NHS Foundation Trust does not record the information requested due to issues with the reporting of agency data last year, and is therefore unable to provide a response.

- The total number of hours worked by agency-supplied staff

Answer: Please see table below:

<b>Breakdown of Agency Hours Worked For each recruitment agency supplying temporary staff for 2024/25</b>	
<b>Agency name</b>	<b>Total hours worked</b>
Ackerman Pierce Ltd	1762.5
Amare Health Ltd	1627.25
Athona Ltd	256
Blackstone Recruitment Ltd	82.5
Coyle Personnel PLC	761.5
DRC Locums Ltd	912.5
Eden Brown Ltd	97.5



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Entrada Recruitment Group	22.5
Globe Locums Ltd	147.75
HCRG Staffing Ltd	5132.2
Hojona	130
Hunter Healthcare Resourcing Ltd	6092.75
ID Medical Group Ltd	45
Keystream Group Ltd	12915.25
KMI Recruitment Ltd	840
Medicure Professionals Ltd	799
Medsol Healthcare Services Ltd	281
MSI Recruitment Ltd	17210
Nurslink Recruitment Ltd	475.5
Promedical Personnel Ltd	1072.5
Pulse Healthcare Ltd (VAT)	131076
RIG Medical Recruit Ltd	202.75
Roc Search Ltd	15561.25
Sanctuary Personnel Ltd	1120.5
Sensible Staffing Ltd	1170
Service Care Solutions Ltd	187.5
Social Work Partners	1215
Tripod Partners	1578.5
Unity Healthcare Recruitment Ltd	6489.98
Venn Group Ltd	285
Venture Partnership Ltd	488.42
Westmeria Recruitment Ltd	622.5
Your World Nursing Ltd	6023.5

Please note, these figures include nursing figures. However, for nursing, we only started recording these figures from October 2024 so some of the data considered is only for the period October 2024 to March 2025.

#### **Question 5: Preferred Supplier List (PSL) and Supply Model**

- a) Please list all recruitment agencies currently supplying temporary staff to the organisation.
- b) Please confirm which of these agencies are on your Preferred Supplier List (PSL).
- c) Please outline how your PSL operates, including:
  - Whether it is tiered
  - Which agencies are on which tiers

Answer: Please see Appendix 1 attached for preferred supplier list.

- How shifts or roles are distributed among suppliers

Medical shifts are cascaded via Patchwork.

Non medical shifts are cascaded via emails from the central Temporary Staffing Team to PSL.

#### **Question 6: Internal Temporary Staffing/Resourcing Team**



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Please provide the annual cost of operating the internal temporary staffing or resourcing function, including:

Staff salaries and on-costs

Overheads

Costs of any relevant platforms, technology, or vendor management systems used

Answer: Please see table below:

Cost type	Annual cost of operating the internal temporary staffing in 2024/25
Staff salaries and on-costs	£579,768.25
Overheads	<p>The Trust has reviewed your request for information under the Freedom of Information Act (FOI) 2000.</p> <p>Section 1(1) of the Freedom of Information Act 2000 states:  <i>Any person making a request for information to a public authority is entitled—</i>  <i>(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and</i>  <i>(b) if that is the case, to have that information communicated to them.</i></p> <p>East London NHS Foundation Trust does not record the information requested and is therefore unable to provide a response.</p>
Costs of any relevant platforms, technology, or vendor management systems used	£300,380.00

**Question 7: Spend with NHS Professionals (NHSP)**

Please confirm the total spend with NHS Professionals (NHSP), if applicable, for the same period.

Answer: Please see table below:

Cost type	Total spend with NHS Professionals in 2024/25
Staff salaries and on-costs	£13,948.55



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